THE SOUVENIR

STORY OF SEAFARERS ENCAPSULATED BY
THE NAUTICAL INSTITUTE INDIA SOUTH WEST
5 October 2020

Captain Vinod Naveen
Honorary Secretary
The Nautical Institute, India (South West)

Email: nauticalinstituteindiasw@gmail.com

Dear Captain Naveen,

I hereby wish to extend my sincere appreciation to the Nautical Institute, India, South West branch for awarding me with a certificate of appreciation for the International Maritime Organization’s (IMO) efforts to support the maritime community and of course our seafarers in these unprecedented times during the virtual event held on 5 October 2020.

The Nautical Institute is a longstanding affiliate actively involved in the work of the IMO and I am honoured to have received the certificate of appreciation. The honour is made even more significant as it comes from the Indian maritime community, which massively contribute with its expertise, industry and seafarers to the world trade and the maritime industry.

These are very challenging times for the entire world, which have adversely affected the maritime industry and the seafarers’ wellbeing. The burden posed by COVID-19 pandemic on the life of hundreds of thousands of seafarers and the industry as a whole has been one of the heaviest. The path of economic recovery will require our joint efforts.

I deem this certificate as an encouragement for our work. IMO has worked tirelessly to support all Member States to facilitate the flow of trade and the ability of shipping services and seafarers to deliver essential goods, including medical supplies and food as well as to facilitate crew changes and ensure the health and wellbeing of the world’s seafarers.

It was my pleasure to attend the virtual awarding ceremony, and I would like to express to you and the Nautical Institute India, South West branch membership my best wishes.

Yours sincerely,

Kitack Lim
Secretary-General
Continuing to change the crew was an uphill task faced by many ship owners and companies operating those ships. With the world almost frozen, international and national flights cancelled, movement of all modes of transportation in a very restricted manner, getting off crew and signing on the relievers called for extraordinary measures from the shore side.

This meant that Ports, immigration offices, Port health offices, Customs, ships clearing agents and all those who were involved in the crew change operations had to set processes that probably never existed. The administrations too had to set up new SOPs to facilitate the crew movement. Various shipping associations, maritime unions, flag states including the office of the IMO worked round the clock to ensure that crew change happened.

The crew onboard had to continue on extended contracts causing mental fatigue and stress to them as well to their families. There was uncertainty everywhere in the beginning.

But with the support of all those who are involved in the maritime industry, these challenges were soon overcome and were turned into opportunities and mechanism set up in the form of chartered flights, bubble corridors, visas on arrivals, e passes, SOPs to name the few.

The Nautical Institute India SW branch with the support of its Headquarters in London being part of this maritime industry set out on a campaign to appreciate all those seafarers, organizations, individuals who travelled that extra mile for the welfare of the seafarers. We were able to successfully complete 12 events as a series one over the other which was held on a virtual platform. I take this opportunity to thank all those organizations/ individuals who worked for the seafarers, including the ones we could not award a certificate but they too thoroughly deserve the appreciation for their commitment.

Cochin Port Trust came into limelight with a large number of crew changes being carried out in the Port. It was in this situation that we at NI India SW took a quick initiative to appreciate the good work of Cochin Port Trust. Let me admit that the primary intention at that time was mainly to bring the Cochin Port itself conspicuous on the world map for Crew Changes, along with appreciating their timely initiative. Apart from awarding COA to the Port, we also arranged to award COAs to few ships/Masters who carried out the Crew Changes in Cochin.

Crew Change is still a far dream for many, particularly those seafarers employed offshore Saudi Arabia, Qatar etc, where VISA and flights are not yet open. The IMO wanted every member Nation to declare Seafarers as Key workers, but only about 13 Nations have done that so far.

Needless to mention that the COA campaign has been appreciated by many and caught the attention of the Industry worldwide. Whereas our intention was not to rank the companies and agencies in their order of merit, which I am sure there is no specific yardstick to measure it, but we did it at random as a token, whoever was noticed by us. There could be many more who are deserving.

As President of NI INDIA SW, I thank each and every individual who supported this campaign, particularly the recipients of the awards, the speakers, Nautical Institute functionaries, Industry stalwarts and in particular all NI Members and Seafarers.

Since March 2020 the Covid-19 pandemic has affected the World Marine Industry, with almost 400,000 out of 1.2 million seafarers across the Globe overstaying on board, some of them for even 17 to 18 months at a stretch. Those on board were totally disturbed, not only for not getting signed off in time, but also due to the worries about near and dear back home. Some have gone mentally wrecked, whereas others could not concentrate on their jobs, thus safety of the vessels and crew being compromised. Their relievers back home suffered financially, being out of work for very long. International VISAs and Flights were entirely stopped, thus preventing crew changes.

The IMO in consultation with various Administrations could mitigate the situation by easing the VISA issuance and allowing special flights. Large companies and few Trading ships could take deviation and arrange crew changes at some Ports.

The crew change crisis was capturing headlines, when
The Nautical Institute has always been a networking platform for maritime professionals from across continents and Load-line Zones. It set standards and kept raising the bar through best practices. It restored professional pride and dismantled prejudices.

Over the past decade, the Institute engaged more proactively with the IMO, industry and practicing seafarers on a journey of shared learning.

Within the subcontinent, NI’s presence has taken us out of a post-colonial, inward-looking, self-aggrandizing attitude and molded us into inquisitive, assured and inclusive professionals.

It shifted the narrative from “them vs us” mode into our innate Vasudhaiva Kutumbam nature. NI’s the first footprint was in Mumbai. Initially, Mumbai did not take kindly to the formation of other branches in India but very soon stopped swimming against the tide. South, N&E, SW and NW branches mushroomed over the last two decades and held some scintillating events brought out talented writers, organisers, speakers, movers and shakers. During this period, Dhaka, Chittagong, Colombo and Singapore too became quite active with Colombo even hosting the international AGM.

While the values will endure, the Institute’s role will harmoniously evolve in times to come. The work of the branches, as our President states, lies at the heart of the Institute. Our horizon will remain global while the approach will be diverse and local. A key role in the future for the Institute would be to bridge the digital divide and help sensibly apply technology to the maritime domain. The key phrase here is speed of adaptability. COVID-19 has challenged the world of status-quo everywhere. The Digital invasion has diluted the premium on knowledge, but perhaps not on wisdom gleaned from hard-won, hands-on experience. NI and its branches would, going forward don the robes of a priest that marries domain expertise with technology. After all, the goal remains sustainable maritime transport.

The effect of the pandemic on the entire world does not need repeating as there are not many who have not been affected by it. The most important fallout was the complete shutdown of international travel. While Governments across the world were doing their best to protect and take care of their own populations, international cooperation did suffer on account of the shutdown on international travel. This put the world’s seafarers as among the most vulnerable group of people, shut out at sea and stuck there.

While all international travel shut down, international movement of goods did not. Shipping as the carrier of world trade continued to ply the oceans delivering much needed resources to the different countries of the world. Despite this great service, the concerns of those operating these ships were sadly overlooked. It took almost a month after the lockdown began to enable countries to put some procedures in place to enable seafarers to get off from the ships and those at home to go and relieve them. This sadly was limited to only the seafarers of that nationality to be relieved, while others had to continue on board till their chance would come. For seafarers who work the oceans of the world, nationality makes little difference as at sea there is only a single type of people. This is why we have seafarers of different nationalities working together on board ships as one team.

In these difficult times, the Indian South West Branch was looking at different ways to do our part to help all these seafarers in any way that we could. From giving information on crew change matters to our members and others who wanted information, to providing guidance to those seafarers who were being changed in the ports in this area, the NI ISW Branch was doing all it could. When we learned about the certificate of Appreciation program started by other branches of The Nautical Institute we realized that just acknowledging their efforts was a small but powerful way to show our support for our seafarers. So we at NI ISW branch took up this effort by granting the Certificates of Appreciation to the Masters of ships calling at Cochin Port and thereafter expanded it to include the efforts of those ashore in positions from where they could help the seafarers in these times. So it was both recognition for the seafarers who continued to work on board ships despite all the hardships and also those agencies ashore that were helping the seafarers get through these times.

The Certificate of Appreciation program was a great success for The Nautical Institute and we are so glad to have been part of this program. For us the lesson learned from this has been that in difficult times, no effort is too small and sometimes all that is needed is to acknowledge someone’s efforts and thank them for it. It is the little things that matter the most.
2020 has been the most turbulent and challenging year in the history of The Nautical Institute as we have responded to the pandemic of COVID-19.

The circumstances demanded clarity of purpose and a keen focus on priorities as we sought to provide clear lines of support to our membership and the wider maritime community. We were determined to continue with our mission of supporting continuing professional development while recognising those who sustained the global functioning of maritime trade.

It has been distressing to see the adverse impact on our seafarers as opportunities for crew relief have been constrained by border control policies and other limitations. Some administrations have recognised the breaking of rules and contracts and in particular non-compliance with obligations under the Maritime Labour Convention (MLC). Our thoughts are with them all, we salute the work being done on behalf of the global community and we know you are all key workers in every sense of the meaning.

Our Core Values – Supporting Professional Development

Despite the operational challenges provided by the pandemic, 2020 has been very busy delivering our core services including enhancements to our membership benefits. This year we introduced all members to our ‘micro-learn’ platform which delivers bite-size learning opportunities through the free webinar series, free online access to some of the Seaways magazines, and by pivoting the NI short courses from traditional training to online training. For members, there is the ongoing access to training programs with videotel, as well as free access to micro-learning.

Recognising the significant challenges of carrying out crew changes, and the sacrifice of seafarers both afloat and ashore, the NI instigated the Certificates of Appreciation. These certificates are a way to say ‘Thank you’ to those who have gone the extra mile to support seafarers. In the NI South East Australia branch we were pleased to present certificates recently to key organisations that have gone the extra mile in providing solutions to the challenges of 2020.

The Nautical Institute on Bridge Watch keeping

ECDIS and Positioning - Arab translation

IMEC Task book

Shipmasters’ Self-examiner 11th edition

The Nautical Institute on Bridge Watch keeping

A Guide to Bulk Carrier Operations

Stowaways by Sea and Migrant Rescue

Our Certificates of Appreciation

The initiative of saying ‘thank you’ to those organisations that have gone the extra mile in providing solutions to the challenges of 2020 have been very important to us. Our Certificates of Appreciation have given us the opportunity to applaud the real effort and commitment that has taken place in so many areas and to encourage fortitude in those areas where further work is required. My thanks go to all of the receiving organisations and also to the NI staff and members who have tirelessly given their time to support this initiative. Your commitment is outstanding – thank you.

The global pandemic has affected us all. We have seen lock-downs, school closures, border closures, stoppage in public transport, including air travel, and a significant move to ‘online’ learning and events. As maritime professionals, the effects of Covid-19 are felt throughout our industry. Those working in shore positions to support seafarers; those working in the ports in front line posts of VTS, Pilot, Marine Ops and more; and, of course, those working afloat. The NI has been working to support our members throughout in many different ways. Representing maritime professionals, the NI has been active in the various initiatives by promulgating the information that is of relevance to not only our members, but all working in the maritime industry. In addition, the NI has provided professional development on-line completely free of charge.

From Project Management to decision-making skills this platform acts as useful development for many members and a good refresher for more experienced colleagues.

We also commenced a weekly delivery of webinars specifically aimed to support members through their career development. These sessions have included updating your CV and how to improve your interview skills. Both of these areas can help you secure your next dream job and more specialist advice is available from our partners with a special member discount.

Our journal ‘Seaways’ has continued uninterrupted and we are very pleased that the main distribution has also proved possible, albeit with some delays due to local delivery restrictions. We have also continued with the development of key maritime texts in the following areas:

- Stowaways by Sea and Migrant Rescue
- A Guide to Bulk Carrier Operations
- IMEC Task book
- Shipmasters’ Self-examiner 11th edition
- The Nautical Institute on Bridge Watch keeping
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In 2011 the CEO Philip Wake visited the Port Cities of Goa, Mangalore and Cochin (later Kochi) to interact with the NI Members to have preliminary discussions. I had the good fortune to coordinate this 3 Ports visit. Capt. J.K. Thomas popularly known as Jose Kutty, the then Chairman of Cochin CMMI Chapter took the initiative to assist Philip Wake on his exploratory visit to Kochi in 2011. It was then decided that NI members of Mangalore, Bangalore and Kochi alone would comprise the required number of 35 to the formation of the Branch. Kochi was chosen as the centre, as it had a strong Naval personnel presence besides the Port and Shipyard.

We had some set back in 2012/13 as the person entrusted with the Membership drive and formation formalities, successfully got through his immigration papers to the US.

In 2015 we had the good fortune to officially launch the India SW Branch and we had none other than the NI President Robert McCabe present with a host of dignitaries. The Maritime ‘Who’s Who’ of Kochi were present for this launch. Capt. J.K. Thomas was installed as the Founder President of India SW Branch in Sept. 2017. Membership grew and we made steady progress. For the first anniversary we were honoured to have the gracious presence of Philip Wake, CEO of NI for our Seminar and Annual Day, who was indeed delighted that the keel laid for the formation of the Branch in 2011 had paid dividends. NI sailing members had travelled from Bangalore, Chennai, Tuticorin, Coimbatore and neighbouring cities with families to interact with Philip Wake as a token of their appreciation to the CEO and The Nautical Institute.

The change of Guard took place smoothly in September 2019 with Capt. John P. Menezes taking the mantle. Our CEO John Lloyd obliged us with a kind visit for our Annual Day. The Role of NI Members who had assisted in the evacuation of people during the Kochi floods during the SW Monsoons were honoured by John Lloyd. The Branch kept up its activity to service members besides the Bi Monthly Professional talks followed by Fellowship.

In 2019, the present team of Capt. Tom Joseph as Chairman, Capt. Jose Alapat, Vice Chairman and Capt. Vinod Naveen, Secretary took over the reins. You will all agree this team has put NI India SW Branch on the National and International page. Our Membership has grown rapidly, our image with the Administration, Industry and Society at large gained momentum in leaps and bounds with the ‘Certificate of Appreciation’ programmes during the COVID 19 Pandemic. At the end of the day feel happy and satisfied that the India SW Branch is in good hands with a succession plan in place.
The initiative to issue Certificates of Appreciation to ships and seafarers after the outbreak of the Corona pandemic was set up by the Belgian Branch in April 2020.

Soon after the pandemic started, it became clear that extraordinary efforts would be requested from seafarers as chances of being relieved at the end of their contract would become remote.

In absence of seafarers being recognised as key workers, which was necessary to facilitate their repatriation or joining, the Belgian Branch found that it would be a good sign to recognize crew for their professionalism and continued dedication to the world’s logistic chain as it was clear that the challenges brought along by the Corona pandemic would result in the extension of their tour of duty on board.

Through our Branch Newsflashes we requested members to issue a Certificate of Appreciation to Masters when boarding vessels in the Belgian ports.

As an Institute the development of best practice and its publication has been central to our values. The quality of our technical input has been vital to this and in the future we will continue to emphasise the robustness of the technical resource that we draw on, keeping our high standards in writing and peer review.

Contributors to the Institute’s publications are drawn from experts in their field, including serving seafarers from all over the world.

Also we approached the Belgian shipping companies and requested them to send our certificates to the ships within their fleet.

Eventually the initiative was further taken up by The Nautical Institute HQ – London who backed up this initiative and it could be seen that several branches followed suit.

Finally, the initiative further gathered momentum in the summer period when the SW India branch started to issue Certificates of Appreciation to companies going the extra mile to organise repatriation of seafarers in order to reunite them with their families and to allow new joiners to board ships.

As chairman of the NIBB and VP of the NI I had the pleasure and honour to be invited to a number of these online seminars which were well attended by representatives of stakeholders in the marine industry.

Finally, this certificate ceremony culminated in the issuing of a Certificate of Appreciation to the IMO Secretary General Mr. Ki Tac Lim on 5th October 2020.

The worldwide success of this initiative shows that The Nautical Institute’s network has worked quickly, efficiently and internationally in honouring those who, very often in difficult condition, contribute to the wellbeing of society.

The volunteer contributors find the process a rewarding one, as they share ideas to identify best practice and identify gaps in training and knowledge.

We are ambitious about the contribution what we can broadly call our knowledge library will make to safe and efficient operation of vessels. We will continue to build bridges between the ship and shore giving both sides an understanding of the other.

In essence, the publications, which include the membership magazine Seaways and the free periodical The Navigator, are part of a mentoring ethos. We want to develop and share best practice to keep ships, crew and the marine environment safe from harm.

By joining the Institute you ensure that the organisation can be stronger and can develop its safety contribution.
My congratulations to The Nautical Institute, India SW branch for the success of the Certificate of Appreciation series of broadcasts promoting action taken across the broader Nautical Institute and the global maritime profession in learning how to function within COVID-19 restrictions.

The impact of the last year to all corners of the globe and to all functions of life has reminded me of 1999 and the run up to the 31st of December that year when much focus and work was required to combat the pending disruption due to Y2K.

The maritime industry came together as one, examined the problem, looked for solutions. It was in the early summer of 2016 that I got an opportunity to be introduced to The Nautical Institute and the plethora of benefits on offer, while attending a revalidation course at a premier maritime institute in India. Without a second thought I got myself registered as an Associate Fellow of the Institute. During the 5 years with the Institute I have experienced a characteristic camaraderie amongst the members, that gets elevated to a different level during the vibrant bi-monthly knowledge sharing sessions and fellowship.

Besides the opportunity to interact closely with distinguished fellow members who have made their mark in their respective professional roles, Nautical Institute provides an ideal platform to enhance one’s professional contact base.

The fact that the IMO Secretary General, Mr. Kitac Lim, took time out from his busy schedule to attend the final episode of the recently concluded Webinar series is testimony that this professional body is recognised for the value proposition to a potential member.

Out of the several benefits on offer, the feature that I value most is the NI Academy that offers one completed Videotel training module free of cost to all members. Besides, the Technical Library and the MARS features provide invaluable information to persons involved in Maritime operations, accident investigation and ship management.

The monthly publication- ‘Seaways’ is recognised as one of the leading maritime journals worldwide. Seaways is the vehicle which links professionals worldwide and enables members to be remain updated with changes in legislation, management and technical procedures, new ideas and books, and announcements.

In my current capacity as the Treasurer of The Nautical Institute India SW Branch, I look forward to a learning curve that the position has to offer. While I would continue my contribution during the knowledge sharing sessions on leading technical topics of interest, I eagerly look forward to availing the other benefits offered by the Institute through their website and online learning portals towards self-development.
It is wonderful to see the great efforts of the organizations and companies in helping seafarers through these difficult times recognized through The Nautical Institute Certificates of Appreciation. As a serving seafarer, I congratulate you all on your achievements to date and, whilst there is still much to be done, you have made such a difference.

But as we celebrate these achievements, I would like you to think about what we each can do as individuals to help our fellow seafarers. I believe now, more than ever, this is the time when We can be a Mentor. Just taking a few minutes to talk, one on one, with a seafarer and ask them “how they are doing” can have such a significant effect. This could allow the seafarer to open up and discuss their feelings and concerns if they want to and, by just having someone willing to spend some time listening to them, may help relieve what could be a very desperate situation. Many of you will be familiar with The Nautical Institute ‘Mentoring at Sea – 10 minute challenge’. I hope that you will take it up this challenge and spend just 10 minutes listening to a seafarer and understanding what they are going through at the moment. A friendly voice of support during these difficult circumstances can make a real difference and in these days of COVID we are all becoming highly experienced in making contact with people remotely, so it does not need to be face to face. Please, whatever your position in our Maritime Community, I would ask you to reach out to a seafarer and check if they are OK. We do this so naturally with our family, friends and work colleagues, let’s just take it one step further and engage with our seafarers.

Humber Branch has the distinction of having one of the largest ‘footprints’ of the UK branches and encompasses, in Humber Ports, the largest port complex by tonnage in the UK. The branch has a long and active history from 1973 when it became the 4th Branch to be formed, it was relaunched in September last year after a ‘quiet’ period and is to some extent still in the process of re-establishing itself. There are practical difficulties faced by the branch in interfacing directly with the vessels and seafarers serving the region, e.g. a very strict ISPS in all port complexes in the area, a high percentage of seagoing members, and either a lockdown situation or a CV19 awareness which precluded meetings or visits, all of which would tend to leave us in the position as the poet says, of ‘They also serve who only stand and wait’.

However, we were a bit more proactive than that and whilst supporting SW India Branch in their amazing efforts and accomplishments in recognizing those who have served the seafarer so well by our ‘attendance’ via Zoom or YouTube, we used the time to reinforce, renew and strengthen ties between the Branch and other organizations in the region, HCMM, IMarEST, MNA etc. as well as to Trade Organizations and all maritime training establishments within Humber region. We also used the fact that our large footprint covers a number of parliamentary constituencies to lobby our respective MPs to ensure that they were aware of the status of seafarers as essential workers and the ongoing situation ref reliefs. As an example of replies received …..“In response to occurrences like these, the UK government held an International Maritime Summit on Crew Changes leading to a joint set of promises being laid out by countries to tackle difficulties that seafarers have been facing. In particular it encouraged all the IMO members to recognize seafarers as ‘key workers’ and outline the documentation needed to prove key worker status”. Good to know they are aware.
In Service of Seafarers

With Best Compliments From

Massa

Maritime Association of Shipowners, Shipmanagers and Agents
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Website: www.massa.in.net

MTRF

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(A Unit of Maritime Training and Research Foundation)
GRADE A1 (OUTSTANDING)
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Website - http://massa-academy-chennai.org/
Certificate of Appreciation

To

COCHIN PORT TRUST (MARINE DEPARTMENT)

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

The Nautical Institute

The Nautical Institute is a Registered Charity Number 1002462 VAT Number 547 9635 93
Registered as a Company Limited by Guarantee Number 2570930
CERTIFICATE OF APPRECIATION TO DR M BEENA, IAS, CHAIRPERSON, COCHIN PORT TRUST.

The Nautical Institute (London) India SW Branch awarded a certificate of appreciation to Dr. M. Beena I.A.S., Chairperson Cochin Port Trust for the tremendous efforts of Cochin Port in carrying out crew change of Indian seafarers in Cochin Port.

The Event was the first of a series of Events planned as part of The Nautical Institute campaign towards recognizing individuals and organizations who have travelled that extra mile for the welfare of seafarers during the pandemic.

The restrictions across the world due to the pandemic along with restrictions on travelling had put the seafarers sign on/off process out of gear with most seafarers having to put in extended contracts onboard causing mental fatigue and stress to seafarers and their families. Also, those on leave were not able to sign on and get onboard either. With Many countries not permitting sign on or sign off along with cancellation of many international flights between many countries as well as domestic flights had brought the sign on/off of seafarers to almost a stand still. This required various agencies and authorities to think out of the box and travel an extra mile to facilitate crew sign on/off such that such operations continued which is very essential for the wellbeing of seafarers and in turn the wellbeing of the ships.

Cochin Port which is strategically located on the East-West shipping lane did exactly the same by thinking out of box and travelling that extra mile under the able leadership of Dr Beena, IAS well supported by Capt. Joseph Alapat, Deputy Conservator, Cochin Port who opened up crew changes to Indian seafarers whose ships were transiting the Cochin waters. For shipping companies, ship owners and mainly seafarers this was a great relief. Many of them chose to divert their ships to Cochin anchorage to sign off and sign on Indian crew, even though it meant a few 100 miles of deviation resulting in burning extra fuel and extra days, seafarers welfare was paramount to All.

Processes involved including operation of tug boats were put into operation by all the offices that were involved in the operation, and Cochin Port soon became the most sought out port in Indian waters due to ease of the sign on/off process.

The Nautical Institute London, India SW branch headed by Capt. Tom Joseph, President and Capt. Vinod Naveen, Secretary of the branch awarded the ‘Certificate of Appreciation’ to Dr M Beena, IAS, Chairman, Cochin Port Trust in presence of Capt. Joseph Alapat, who was also the vice president of The Nautical Institute India SW branch. The certificate was awarded at the office of Dr M Beena in the presence of other dignitaries.

Dr. Beena explained to them how this was possible thanks to the cooperation of all the concerned agencies such as the Customs, Bureau of Immigration, Port Health, District Administration and Health Authorities and the Steamer Agents in implementing the guidelines of the DG Shipping and Ministry of Home Affairs.

The great response by the shipping industry to choose to call Cochin Port is a sign of confidence in the port. Among the many ships that have called at Cochin anchorage for crew change have included three of the largest ships in the world with container carrying capacities of over 20000 TEUS.

The ability of Cochin Port to carry out crew changes of over 5000 seafarers from almost 300 ships since the lockdown in March without any incident till date despite the onset of the monsoons is a great credit to the tug operators who were carrying out these operations in difficult conditions.

Cochin Port is committed to the welfare of Indian Seafarers in this pandemic and to offer its services to world shipping in these difficult times.

The Event was restricted to few due to ongoing Covid-19 restrictions but was well covered in the local print media as well as received a lot of appreciation in the social media platforms thanks to the expert help of the PRO Cochin Port Trust.

The Nautical Institute vouched that it will continue its campaign by identifying such good individuals and organizations who travelled that extra mile for the welfare of seafarers.
Cochin Port located on the south west coast of India is among the 12 major ports of India, strategically located close to the major East West shipping routes across the Arabian Sea.

Cochin Port came into being when the major flood of 1341 created a new opening to the sea at Cochin while choking the ancient port of Muziris.

In the beginning of the sixteenth century the Europeans settled in Cochin which changed hands from the Portuguese to the Dutch and then the English.

It was while under the control of the British that the modern port of Cochin was developed in the years from 1921 to 1941.

Cochin Port has since grown to 20 berths including an offshore SPM, Container Terminal, Oil Tanker Berths, LNG Terminal, Cement Terminals, Fertilizer berth etc. Cochin Port is also home to the largest

DR M. BEENA, IAS,  
Chairperson,  
Cochin Port Trust

shipyard of the country and also the Southern Naval Command of the Indian Navy and the District HeadQuarters of the Indian Coast Guard.

The port handled over 34 Million MTs of cargo and about 1750 ships in the last financial year.

With its abundance of natural beauty and historic sites, Cochin is the most preferred destination for cruise ships in India with almost all the major Cruise lines calling at Cochin.

Given its vast open anchorage and location close to the shipping routes, Cochin Port is also a destination for ships to avail of various services without having to call at the port. These include Bunkers, crew change, surveys, stores, supplies, repairs etc.

In the disruption to crew changes caused due to the pandemic, Cochin Port was the port to carry out the maximum number of crew change operations at the anchorage among all the Indian Ports handling over 11200 seafarers from over 600 ships. Even during the monsoons, in the month of July 2020 alone, Cochin Port was able to carry out crew changes of over 4000 seafarers from over 200 ships!

Cochin Port is open all round the clock all through the year to handle all the requirements of the trade.

CAPT. NISH WIJAYAKULATHILAKA  
FNI(UK), LLB Hons (UK),  
MBA (Col), MCIArb (UK),  
CMILT(UK), Vice President  
The Nautical Institute,  
Maritime Goodwill Ambassador-The IMO

He is a law graduate (LLB Hons) Second Class Honors from the New Buckinghamshire University, United Kingdom and a postgraduate (MBA) from the University of Colombo. He has started his higher education from the University of Moratuwa and further Maritime higher education was completed at the CINEC Maritime Campus. He is also a Chartered Member of the Chartered Institute of Logistic and Transport (CMILT). He is also a Goodwill Maritime Ambassador appointed by the IMO.

He is a Fellow and was a council member of The Nautical Institute and former Secretary of the Sri Lanka Branch. He is also a member of Chartered Institute of Arbitrators (London) and currently reading Attorney At Law in Sri Lanka Law College.

As the IMO Goodwill Maritime Ambassador, and the vice president of The Nautical Institute (UK) Capt, Nish has actively interfered with repatriations processes of some of the standard seafarers at the request of the IMO SCAT (seafarers Crisis Action Team) with the collaboration of ILO, ITF and ICS.

Also, World Maritime Day was celebrated on the 25th of September in Sri Lanka. The event was organized by Capt. Nish Wijayakulathilaka, to increase the awareness on the importance of shipping safety, maritime security and the marine environment, which are on par with the theme of the IMO for 2020 - Sustainable shipping for a sustainable planet.

Following areas was discussed with the questions and answers session.

• Seafarers are Key Workers and Seafarers Education today.
• Criminalization of the seafarers
• Decarbonization of International Shipping
• Revisiting Sustainable shipping aftermath, the MT New Diamond catastrophe

He was the Secretary of the Sri Lanka branch from 2014 to 2020 and organized a number of seminars under the helm of the Branch chairman and the executive committee during his tenure. He was the secretary of the steering committee when the International AGM and conference was held in Sri Lanka in 2013.
Certificate of Appreciation

To
Dr K A SHYAMINI and Team PHO

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.
As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important. It is recognised and very much appreciated.

With thanks from,

P. J. Allsopp
Chief Executive, The Nautical Institute

Mr. Jilian Carson Jackson FRIN
President, The Nautical Institute
The Nautical Institute London, India SW Branch awarded a certificate of appreciation to Dr. Shyamani, PHO, Cochin Port Trust for the support extended by the PHO office towards crew sign on/off at Cochin port.

The event was held at the office of the PHO with Dr. Shyamani, Dr. Ashraf and her team. The event was also held on virtual platform joined by Ms. Jillian Jackson, President, Nautical Institute London who joined the event from Canberra. Other members of The Nautical Institute also joined the virtual event Capt. Joseph Alapat, DC, Cochin port trust and Capt. Vinod Naveen, AFNI, Secretary, NI India SW joined Dr. Shyamani at the office of the PHO.

The event started with a welcome address by Capt. Vinod Naveen, who briefed about how the shipping industry was affected by the deadly virus and the pandemic and how things were at a standstill. He however said that though most of the industry was at a standstill, the shipping industry continued to deliver goods, especially essential goods and services throughout the world and that the seafarers who operated those ships continued with all the restrictions in place. The seafarers themselves were at the receiving end as they were unable to get home due to various restrictions including travel and sign off restrictions put in place by many administrations. He mentioned how it was a sign of relief to see Cochin port facilitating crew sign on/off and how PHO office supported the cause which has helped 1000s of seafarers to reach to their families as well those on leave to continue earning their livelihood.

Capt. Alapat briefed about the measures taken by Cochin port in facilitating the crew changes especially at anchorage and how new SOPs had to be set to carry out these operations. Tugs and tug masters and their crew were doing a commendable job in helping facilitate this process. He thanked the PHO office and other authorities/agencies who were part of this process.

Capt. Tom Joseph, President NI India SW branch also added stating that though the procedures were tedious it helped continue with the crew change operations and mitigate the risks involved.

Capt. Jose Kutty Thomas was also present virtually for the event along with other members of The Nautical Institute India SW branch.

Ms. Jillian Carson Jackson, President, Nautical Institute, London, who joined virtually from Canberra, Australia was excited to see the enthusiasm in the staff at the PHO and commended each one of them for their efforts to help facilitate the crew sign/off at Cochin port. She mentioned that they had to put in long working hours and also come face to face with many people while carrying out the risky task of assessing the crew for any symptoms of the virus. It is these efforts that make the shipping industry so special she mentioned.

The Event was the second one of a series of Events planned as part of The Nautical Institute campaign towards recognizing individuals and organizations who have travelled that extra mile for the welfare of seafarers during the pandemic.

The restrictions across the world due to the pandemic along with restrictions on travelling had put the seafarers sign on/off process out of gear with most seafarers having to put in extended contracts onboard causing mental fatigue and stress to seafarers and their families. Also, those on leave were not able to sign on and get onboard either. With Many countries not permitting sign on or sign off along with cancellation of many international flights between many countries as well as domestic flights had brought the sign on/off of seafarers to almost a standstill. This required various agencies and authorities to think out of the box and travel an extra mile to facilitate crew sign on/off such that such operations continue which is very essential for the well being of seafarers and in turn the well being of the ships.

Dr. Shyamani mentioned the working procedures put in place, the SOPs followed while carrying out these operations. She mentioned that it was almost a 24/7 operation for the PHO office since Cochin port started crew change operations, with many companies sending their crew to Cochin for joining and disembarking from their ships. For many of her staff this was the first such experience of handling such a large number of people at a time but she commended the efforts taken by her staff in standing up to the challenge.

Almost all the staff at the PHO office was present for the function wherein Capt. Joseph Alapat awarded the certificate to Dr. Shyamani, which she accepted on behalf of the entire team and said this was for the team.

The event concluded with a vote of thanks by capt Vinod Naveen and final words of appreciation by Ms. Jillian. The event was later broadcast on various social media platforms and received many words of appreciation for the commendable work done by Dr. Shyamani and her team at the PHO.
Cochin Seaport is one of the 9 Major Seaports of India. It is located on the Western Seacoast off Arabian Sea in Ernakulam district, Kerala. Cochin Port handles 1500 Ships on an average annually. Port Health Organization, Cochin started its operation in Cochin on 12.12.1942. Port Health Organization, Cochin comes under Directorate General of Health Services, Ministry of Health and Family Welfare, Nirman Bhavan, New Delhi. The main function of Port Health Organization is to prevent the entry of Quarantinable Diseases (i.e., Diseases subject to International Health Regulations) into the Country namely Yellow Fever, Plague, Cholera and Public Health Emergency of International Concern such as SARS, H1N1, Ebola Virus Disease, Zika Virus Disease and the Latest Covid-19 disease and diseases as notified by the Ministry of Health and Family Welfare from time to time. Port Health Organization, Cochin during Covid-19 helped in disembarking more than 10,000 crews from Cochin outer anchorage and is still continuing disembarking of crews in Cochin outer anchorage and Vizhinjam port. Outer anchorage, Trivandrum. Port Health Officer, Cochin Seaport also clears ships visiting the following minor ports in Kerala namely Vizhinjam Port in Trivandrum, Neendakara Port in Kollam and Thangassery Port in Kollam, Beypore Port in Kozhikode, Azhikal Port in Kannur. Major functions of Port Health Organization, Cochin: During routine times Flwg works are undertaken by the office of the PHO Port quarantine work and clearance of healthy and suspected vessels arriving and departing from Cochin seaport. Issue of Free and Radio Pratique certificates to arriving ships. Health clearance of ships. Supervision and monitoring of Disinfection, disinfection, dating and other Sanitary measures advised to the vessels. Inspection of vessels and Issue of Ship Sanitation Control Exemption/ Ship Sanitation Control Certificate and Exemption Certificate to ships. Inspection of hospital of the vessels and Issue of Medicine Chest certificate to Indian registered vessels. Radio - medical advice to crew in high seas. Inspection of Provision and Issue of Provision certificate to foreign going and Indian registered vessels. Supervision and monitoring of sanitation, water supply and anti-mosquito, Vector and anti - rodent surveillance work in wharfs, container & cargo handling areas of the port and surrounding areas. Clearance of Dead body, Issue of No Objection Certificate if there is a death on board a vessel. Administration of yellow fever vaccine and issue of yellow fever Vaccination certificate to passengers. Licensing of catering establishments.

Certificate of Appreciation

To
Captain Rajesh Unni and Team Synergy

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

[Signature]

Captain John Lloyd RN MBA PMiRM
Chief Executive, The Nautical Institute

Mc Gillan Carson-Jackson RN FRN
President, The Nautical Institute

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CERTIFICATE OF APPRECIATION TO CAPT RAJESH UNNI & TEAM SYNERGY.

Capt. Vinod Naveen, AFNI, Secretary, NI India SW welcomed all the speakers, guests, Team Synergy, members of The Nautical Institute to the virtual event no 3.

He mentioned how the world had come to stand still during this pandemic and how the shipping industry has been coping up to this pandemic delivering essential goods world wide. The Nautical Institute India SW with the support from The Nautical Institute London awarded the ‘Certificate of Appreciation’ to Capt. Rajesh Unni and Team Synergy. The event was also broadcast live on The Nautical Institute facebook page and was well attended from different parts of India as well as across the world.

Capt. Jose Kutty Thomas, FN India SW, Fr President welcomed the dignitaries of the event. He mentioned the shipping industry is facing the most difficult times and the IMO has declared the seafarers as key workers. He welcomed Ms. Jillian Carson Jackson, President, NI, London to the virtual event as well Capt. John Lloyd, CEO, NI, London. Representing Synergy Maritime was Capt. Rajesh Unni, CMD, Synergy Group, Capt. Venkatraman, Sr. Marine Superintendent Synergy Group. He also welcomed Capt. John P Menezes, Capt. Joseph Alapat and other members of The Nautical Institute SW and other branches across the country and worldwide to the event.

Ms. Jillian Jackson introduced The Nautical Institute to all the audience. She said The Nautical Institute is an international body with over 7000+ members worldwide. She mentioned that the times of Covid-19 has brought the maritime industry to the forefront, especially keeping the essential supplies which are the lifelines to this world up and running. She appreciated all the organisations who helped the cause of seafarers sign on/off and urged all to continue to support the maritime industry.

Capt. John Lloyd mentioned various efforts taken by The Nautical Institute for the benefit of seafarers especially the knowledge resources. He mentioned the information put up on The Nautical Institute website, through various magazines like Seaways, Navigators, MARS etc. He also highlighted training and seminars conducted by Nautical Institute for technical support on a whole range of topics which benefits the seafarers. He mentioned the need for continuous professional development to keep in line with current trends in the shipping industry.

Capt. Rajesh Unni gave a brief on how Synergy Maritime started from being a small set up with few ships in 2006 to now a leading shipping owning/management company delivering the best of services. He mentioned that whatever Synergy has achieved is due to its team both ashore as well as onboard. He mentioned the challenges faced by Covid-19 as a shipping company and for the industry as a whole. He mentioned creating safety corridors and alliance of companies to tackle the issue of crew sign on/off. They identified the few ports which facilitated crew changes in the early part of March/April and started working on those ports. He mentioned it was just a start and the need to build up on this and see how consistency can be achieved. Chartered flights, visas on arrival for seafarers were being worked on in future plans.

The more challenging part would be to think of how to work around those few who will test positive and though the start is good with all the SOPs in place but there is still a very long way to go. There is mental fatigue and stress out there and people need to keep themselves motivated and people need to come together leaving aside competition to tackle one of the worst crises the industry is facing today. He concluded by stating that it’s time to invest in people as they are the real assets of any organisation.

Capt. Venkatraman gave an introduction about the Synergy set up both ashore as well the number and type of ships and how Synergy has grown as a team over the last many years.

Capt. Aditiya Dilip Kale and Capt. Mridul Upadhyay shared first hand information of issues faced by seafarers onboard as well the protocols for sign on/off. Their talk was keenly followed by all the listening sailing staff.

Capt. Rajesh Unni was presented with the ‘Certificate of Appreciation’ electronically and he accepted the same on behalf of Team Synergy.

Capt. Tom Joseph, AFNI, President NI India SW briefed about the inception of the NI India SW branch back in 2015 and the dignitaries whom the branch have hosted over the years. He mentioned that Synergy group is one of the most prestigious and well sought out shipping companies in the world. He mentioned that they are well known for the friendly seafarer policies. He thanked all the guests and speakers of the event. He concluded by saying that more seafarers should utilise the knowledge resources available with The Nautical Institute.

Capt. Vinod Naveen concluded the event with the vote of thanks. He mentioned that Synergy still maintained the core values they had since its inception and always considered seafarers and their welfare as top priority.
Headquartered in the globally connected city-state of Singapore, Synergy’s hallmarks are its through-life approach to asset management and ability to develop custom-designed thought partnership strategies with leading owners.

Synergy Group now has offices in all global maritime centres and employs more than 14,000 seafarers. Its fleet of over 340 vessels includes the most complex LNG vessels, LNG-FSU conversions, LNG-to-power solutions, LPG carriers and vast 20,000+ TEU container ships, as well as Chemical tankers, Oil tankers (VLCC, Suezmax, Aframax, LR2, LR1 and MR), Car Carriers and every size of bulk carrier.

Synergy takes a progressive view on decarbonisation, digitalisation, diversity and seafarer welfare and is committed to powering an inclusive future by creating an opportunity for people across the full spectrum of diversity. The Synergy Group, led by its CEO Captain Rajesh Unni has been leading the way in collaborating with stakeholders up and down the supply chain on digitisation and decarbonisation, but also as a means of projecting shipping beyond its echo chamber so we can avoid more repeats of the crew change crisis.

Synergy’s holistic approach to seafarer wellness and operational excellence had been recognised recently with the prestigious 2019s List Excellence in Maritime Services & Ship Management Award, the 2019 Seatrade Award for Investment in People Award and the Seatrade Maritime Awards Asia 2020 - Ship Manager Award and The Nautical Institute’s Certificate of Appreciation for Synergy’s role at a global level in handling the crew changeover crisis during the pandemic, by helping develop and implement actionable solutions.

Captain Mike Meade, CMMar FNI MICS, an experienced Master Mariner and holder of an unlimited DP (Dynamic Positioning) Operators Certificate, founded in 2005 and is the CEO of the M3 Marine Group, one of Asia’s largest independent Offshore Shipbroking & Marine Consultancy groups.

Prior to setting up the M3 Group, Mike spent 9 years with Seacor Holdings where he held senior roles in the Middle East, the US, the UK and Asia. Previously, Mike spent 15 years with the Swire Group where he held various senior management positions after command experience on offshore vessels, with Swire Pacific Offshore.

Throughout, Mike has accumulated extensive exposure and success in dealing with major oil companies, shipyards, shipowners and offshore marine / engineering service providers globally. His strength lies in his ability to combine expert offshore knowledge with strong business acumen. He is described by many as a man with his ‘finger very much on the pulse’.

Throughout the Global Pandemic caused by COVID-19 The Singapore Branch of the NI (with whom I am the Treasurer) along with the Singapore Shipping Association (SSA), we have played an active role in working with the regulators (MPA) and the Health and Immigration Authorities in Singapore to get our Seamen home. Since the start of the Pandemic where crew change was effectively shut down we are now close to achieving 500 crew change (in / out) per day in Singapore along with having transit facilities for Seafarers to be housed prior signing on and after signing off as they wait for flights.
Certificate of Appreciation

To
Captain M P Bhasin and Team MSC

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from,

[Signature]
Captain John Lloyd RO MBA FHEA CEng
Chief Executive, The Nautical Institute

[Signature]
Ms. Jillian Carson-Jackson Ph FRIN
President, The Nautical Institute
Ms. Nita Jha who joined from MSC Cyprus played a small role with current trends in the shipping industry. He mentioned the need for continuous professional development to keep in line with topics which benefits the seafarers. He mentioned the training and seminars for technical support on a whole range of navigators, MARS etc. He also mentioned the conduct of courses to train the next generation of seafarers.

The event was also broadcast live on The Nautical Institute facebook page as well as Sailors Today TV and was well attended by all from different parts of India as well as across the world.

Capt. Tom Joseph, AFNI, President welcomed the dignitaries and attendees. He thanked all organisations who helped the cause of seafarers sign on/off. He welcomed Ms. Jillian Carson Jackson, President NI, London to the virtual event as well. Representing MSC was Capt. M P Bhasin and Team MSC, one of the largest employers of Indian seafarers. He also appreciated the efforts taken by shore staff who have been working behind the curtains for seafarers sign on/off.

The event was attended by all from different parts of India as well as across the world.

Capt. John Lloyd, CEO, NI, London. Representing MSC was Capt. M P Bhasin, MD, MSC Group, Ms. Nita Jha, Head of group learning and Capt Bhuvnesh Puri, Training Superintendent of MSC. He also welcomed other members of The Nautical Institute India SW and other branches across the country and worldwide to the event as well as other participants. Dr Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr S Hajara, Ex CMD SCI graced the occasion.

Ms. Jillian Jackson introduced The Nautical Institute to all the audience. She said The Nautical Institute is an international body with over 7000+ members worldwide. The Covid-19 pandemic has thrown up huge challenges to all industries including the shipping industry. She mentioned it was encouraging to see success stories even during the times of crisis.

She mentioned that the times of Covid-19 has brought the maritime industry to forefront, especially keeping the essential supplies which are the lifelines to this world up and running. She appreciated all the organisations who helped the cause of seafarers sign on/off and urged to continue to support the maritime industry.

Capt. John Lloyd mentioned various efforts taken by The Nautical Institute for the benefit of seafarers specially the knowledge resources. He mentioned the Covid-19 has brought all the industry together and made us all rethink our priorities.

He mentioned the information put up on The Nautical Institute website, through various magazines like seaways, navigators, MARS etc. He also mentioned the conduct of training and seminars for technical support on a whole range of topics which benefits the seafarers. He mentioned the need for continuous professional development to keep in line with current trends in the shipping industry.

Ms. Nita Jha who joined from MSC Cyprus played a small role with current trends in the shipping industry. She briefed about MSC ships, number of its seafarers, the offices set up in India and across the world. She mentioned MSCs Commitments, Vision and Mission and also of Quality and safety standards it sets up. She also spoke of MSC modern Green ships and the latest generation technology fitted onboard ships. She also spoke on the latest largest container ships under MSC and reiterated that MSC was committed towards sustainable development and protection of marine environment. She also spoke about MSC seafarers, welfare and family culture and ended saying people are top priority to MSC. Strong bond and rapport between shore and ship staff is one strong aspect of MSC shipping.

Capt. Bhuvnesh Puri talked about the history of MSC and gave insight into its growth from one vessel operation to over 560 vessels as on date with over 70000 staff. MSC Ship Mgmt. manages nearly 15000 staff. He also briefed on the operation of MSC cruise shipping. He mentioned MSC culture and values which keeps the staff motivated both onshore and on ship.

Capt. Rahul Pathania and Capt. A K Das shared first hand information of issues faced by seafarers onboard as well as the protocols for sign on/off. Their talk was keenly followed by all the sailing staff who had tuned in.

Capt. M P Bhasin was presented with the ‘Certificate of Appreciation’ electronically and he accepted the same on behalf of Team MSC.

Capt. M P Bhasin, MD, MSC shipping said it’s a great honour to receive the certificate of appreciation from The Nautical Institute and said it is the result of all the hard work put in by both ship and shore staff as well support received from MSC owners and family. He said this crisis was something that nobody had foreseen. It almost brought ships to stand still if it was not for the seafarers who kept the ships running. MSC recognised the issue early on and started working on the crisis as early as early March, and coordinated with administrations, owners and other organisations to continue safe crew changes. This was well supported by the shore staff. One of the challenges was the large number of seafarers on cruise ships. The HR dept ensured that families were kept updated and supported them wherever possible. MSC conducted live webinars with ships between Management and ship staff which created a bonding between all staff. He thanked all organisations who helped the cause of seafarers sign on/off.

Capt. Joseph Alapat, FNI, Vice President NI India SW who is also the Deputy conservator of the Cochin port and at the forefront, leading operations at Cochin port and facilitating crew change, thanked MSC and its team for all their hard work done towards seafarers welfare especially in sign on/off and mentioned that MSC was one of the companies who have utilised the facility at Cochin port. He also appreciated the efforts taken by other shipping companies and various agencies in facilitating the process.

Capt. Vinod Naveen concluded the event with the vote of thanks. He mentioned that MSC is one of the largest shipping companies across the world but still holds seafarers and their welfare as one of their top priorities along with commitment towards protection of marine environment. He concluded the event thanking all the speakers, guests and all participants who attended the virtual event.
Regarding crew changeover crises as we all know that flights were shut down, crew reliefs were stopped around the world. Seafarers though anxious about their relief, kept the ships running for keeping the world supply chain on. This is something which is highly appreciable, and we salute them.

MSC recognized the issue early on and took to approaching various International and national forums, Indian Embassy, various Governments & associations to plead for the cause of seafarer’s relief.

Same time, our HR cell ensured that families of all onboard staff were regularly contacted and provided all assistance as necessary. We conducted live webinar meet with all our ships where management spoke directly, answered their queries and openly discussed issues and possible solutions. This brought lots of understanding among the seafarers and their families.

From May onwards, MSC were able to get permissions to bring our crew members back home on private charter flights. We brought over 1800 seafarers from our Cruise ships on charter flights from South Africa, Italy (Rome), Brazil (Sao Paolo) and Dubai to India. Soon seafarers special charter flights were allowed to operate from India and huge crew a relief movement started on our cargo ships. We had nearly 3500 crew changes in few months on our cargo ships. MSC did everything possible for crew reliefs, chartering flights, Diverting vessels, Delaying vessels at ports to catch up with chartered flight schedules, finding new ports suitable for crew reliefs and we are continuing to do so.

Tremendous support was given by Shipping Ministry, DG Shipping, Port Authorities, various Ministries, Embassies, airport authorities, health authorities, Unions NUSI & MUI etc. Very close to our heart are our Our MSC Values namely, We have passion, We are in continuous evolution, We care for people, We believe in Equal opportunity and We are Family company. They motivate us, guide us and make us strong to do right thing.

I conclude with a quote from our our Founder & Chairman Capt Gianluigi Aponte “Ours is a business built on a genuine passion for the sea, on undeniable nautical heritage, and on an unfaltering commitment to people and communities”

The ‘Excellence through Leadership’ programme aims to achieve the following fundamental outcomes:

• Create leaders of the future
• Improve management and leadership capabilities within the business
• Identify and develop talent for management positions
• Enable high-performing teams
• Energise and engage employees

DEVELOPING SKILLS FOR SAFETY AND ENVIRONMENTAL PROTECTION

A knowledgeable and well-trained workforce is an investment in the future. Shipping is a highly regulated and technical sector, which requires advanced levels of expertise upon which the safety of the crew, security of the cargo and, ultimately, the performance of MSC depends. One specific skill set rapidly evolving, owing primarily to emerging regulations and advances in technology, is the environmental protection. Autonomous ships may be a reality in the future. Shipping is a highly regulated and technical sector, which requires advanced levels of expertise upon which the safety of the crew, security of the cargo and, ultimately, the performance of MSC depends. One specific skill set rapidly evolving, owing primarily to emerging regulations and advances in technology, is the environmental protection. Autonomous ships may be a reality in the future. MSC believe that Human capital is an invaluable asset, and thus remain focused on training our staff.

NAVIGATIONAL SIMULATOR TRAINING AT MSC

The MSC simulator training has undergone major changes since it started over 15 years ago. It is now conducted where real incidents are simulated with use of technology. MSC Shipmanagement strengthens the motivation and engagement of seafarers by working to build a positive working environment. This begins with creating regular and open communication channels between team members and their superiors. In this way, in keeping with the MSC Value ‘Continuous Evolution’, feedback can be gathered, needs expressed, ambitions shared, misunderstandings avoided and conflict mitigated.
Certificate of Appreciation

To
Mrs H K Joshi, CMD and Team SCI

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, its recognised and very much appreciated.

With thanks from,

[Signature]

Captain John Lloyd KD MSt FNI CHhke
Chief Executive, The Nautical Institute

[Signature]

Vice President, The Nautical Institute

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CERTIFICATE OF APPRECIATION TO MRS. H K JOSHI, CMD, SHIPPING CORPORATION OF INDIA & CERTIFICATE OF APPRECIATION TO MASTER & CREW OSV COLONEL S P WAHI

The Nautical Institute London, India SW Branch organised an online event witnessed by many on multiple social media channels and various maritime media networks to award ‘Certificate of Appreciation’ to SCI.

The Event was started by Capt. Vinod Naveen, AFNI, Secretary NI India SW branch who said it was a double delight event, one that a reputed Govt Organisation like the Shipping Corporation of India was being awarded and other that it came just a day before the Independence day. The event was also recognising the Rescue operation carried out by the Master and crew of Colonel S P Wahi off Mumbai high. Capt. Vinod Naveen invited Capt. John Menezes to start the proceeding with the welcome address. He also invited all the seafarers, seafarers associations, shipping companies, Nautical Institute members, branches from across the globe to this virtual event. The event was telecast live on The Nautical Institute facebook page and on Sailor Today TV.

The welcome address was given by Capt. John Prasad Menezes, FNI, Director, EB, NI London who welcomed all the distinguished guests for the day. The President of NI Ms. Jillian C Jackson, FNI brought into focus the activities of the NI by introducing The Nautical Institute, its world wide branches and activities to the august audience. Capt Nish Wijayakulathilaka, FNI who is the Vice President of The Nautical Institute and also representing the Srilankan branch spoke in detail about the various activities of the Institute including the branch meeting, trainings and various publications of the Institute which is made towards professional development of seafarers. Dr. Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr. S Hajara, Ex CMD SCI also graced the ocassion.

Capt. Vinod Naveen, AFNI presented the two ‘Certificates of Appreciation’ to Mrs. H K Joshi, electronically taking advantage of the advancement in technology.

SCI was being presented the award for its pivotal role in handling the crew change activities during the Covid-19 pandemic, as also in recognition of the High Sea Rescue operation carried out by Master and Crew of OSV Colonel S P Wahi. The award was received by Mrs. H K Joshi C&MD SCI, in the presence of many of SCI’s masters and Officers. After accepting the award, Mrs H. K. Joshi, gave an insight into the preparatory steps SCI had taken, even before the actual disruption of office due to Covid-19, which ensured continuity of business. She acknowledged & appreciated the role of Seafarers as key Corona Warriors and reiterated that for SCI Management, safety of its seafarers & shore employees is paramount. She also spoke of various SOPs that were put in place both for the shore and sailing staff for facilitating the crew sign on/off during the pandemic.

On the occasion, Mr. S.P.S. Jaggi Director (P&A) of SCI, gave insight about SCI’s Main Fleet and the approach adopted by SCI in successfully carrying out controlled crew change in the current challenging times. There were many challenges faced during these times but with good team work and commitment from the shore staff as well as good understanding from the ship staff, these challenges were overcome.

Thereafter, Mr. Rajesh Sood, Director (T&OS) of SCI, briefed about SCI’s offshore segment. The SCI has a large offshore segment catering to various
aspects of the offshore industry. Among other officials who represented SCI were Capt. S. George, sailing Master of LNG, who gave an insight about the mental condition of seafarers and challenges faced onboard by the seafarers during this pandemic. He gave a First hand report on the situation faced onboard SCI ships.

Mr. Mahesh Balaraman, DGM Incharge of T&OS who gave a detailed brief of the rescue of fishermen done by Master and Crew of OSV Col S.P.Wahi. He also presented a few snapshots of the incident. Ex-CMD of SCI, Mr. S. Hajra, also thanked and congratulated Mrs. H K Joshi and Team SCI for the efforts made during Pandemic to effect the Crew change and for making profit in recent days. Capt. M. M. Saggi, Ex Nautical Adviser DG Shipping, also appreciated the efforts made by the Master and crew of OSV Colonel S. P. Wahi to rescue the Fishermen in treacherous monsoon Seas. He said that responding to distress message and making effect a rescue act by Master and Crew went beyond just obligations set out in various international conventions.

Capt. Tom Joseph, AFNI, president of The Nautical Institute India SW concluded the event with his vote of thanks. He thanked all those who participated in the events as well the recipients of the award as well those important dignitaries and officials who made it to the event.

MRS H K JOSHI, CMD, Shipping corporation of India Limited (SCI)

Shipping Corporation of India Limited (SCI), India’s premier National Shipping Line being the most diversified shipping company in India has been a key contributor to the growth and development of the Indian Maritime industry and served the country’s economy catering to the requirements of both coastal and EXIM trade. Incorporated in 1961, as a predominant liner shipping company then, with 19 vessels of mere 0.19 million DWT, SCI has grown over the years and today owns and operates around 1/3rd of Indian tonnage comprising a diverse fleet of 59 vessels of 5.31 million DWT, ranging across Crude Oil and Product Tankers, Bulk Carriers, Container Vessels, LPG carrier and Offshore vessels. It has operating interests in practically all areas of the shipping business and also manages 51 vessels on behalf of various organizations and Government Departments (including 4 LNG tankers owned by SCI’s JVCs), apart from being associated with manning of India’s first FSRU vessel.

SCI launched into its Diamond Jubilee year on it’s Foundation Day on 2nd October, 2020 becoming a 60 year old young company and this triumph would not have been possible without dedication and commitment of its maritime front-liners – it’s seafarers, who continue to render the most invaluable service to humanity connecting the world at large and keeping alive the vital trade links. Their sacrifice, commitment, patience and perseverance, vigilance and diligence, especially during the challenging phase of the pandemic have been exemplary and we, at SCI, acknowledge and stand in ovation of their immeasurable contribution. The contribution of the force behind the frontliners - our seafarers have been our shore personnel who have also performed in the constraining environment of the pandemic which is both exemplary and laudable. We are humbled while being motivated by the Certificates of Appreciation given by The Nautical Institute in due recognition for SCI's pivotal role in handling the crew management crisis during the pandemic and for the Rescue Mission conducted by Team OSV Colonel S.P. Wahi off Mumbai High. Truly, SCI has stood the test of time during the pandemic and has emerged stronger with each passing day evidenced by its performance where the lockdown was no constraint to the company’s operations, performance and productivity. The Company has given phenomenal financial performance breaking track records of the last decade in the last four quarters.

In SCI, crew changes continue to be addressed with the “Safety First” motto ensuring a qualitative crew change with due care and compassion, ensuring that the seafarers reach home healthy and safe. SCI adopted new courses and introduced online ratings’ selection mitigating infection risks for seafarers, accruing other benefits too.

These unsung real heroes sailing across the globe in turbulent waters and weathering the violent storms, essentially form the backbone of the maritime industry. We as a prudent ship owner, understand and share their concern and that of their families in these uncertain times and extend our solidarity and support. SCI remains the most compassionate employer and endeavors to work towards the same as the man behind the machine remains our most valuable asset.
Certificate of Appreciation

To

Mr. Amitabh Kumar, IRS and Team DGS

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

[Signature]

Captain John Lloyd, MFA, FCIMar
Chief Executive, The Nautical Institute

[Signature]

Mr. Dilber Cramen Jackson, PM, FRSN
President, The Nautical Institute
We witnessed a global pandemic for the first time forcing the countries to close their borders and go for complete lockdown. Clearly, the world was not prepared to deal with a crisis of this magnitude and the systems were inadequate even for maintenance of essential services. Lack of PPEs, testing kits, hospital beds, ventilators, ICUs, isolation and quarantine centers forced the countries to reprioritize their immediate and mid-term strategies.

India’s response to COVID-19 was no different from the rest. We went into lockdown from 24th of March and till today reopening is slow and gradual. Although transport services have been designated as essential services, for once even the transport services on the ground were stopped and only water-based transport was allowed to operate. So, while the rail and road along with the production and consumption centers were closed, our ships, seafarers, ports and port workers continued to work, with very little support from the shore side.

Shipping services were required to deal with two new challenges, first to deal with novel coronavirus for smooth ship operations and second to deal with obstacles arising from closure of international borders and lockdowns. India has a complex web of shipping stakeholders who engage in ship operations, ports, seafaring, maritime training, EXIM trade and shore-based services for ships like repair yards, OEMs etc. A creative solution was required to deal with these twin challenges of novel coronavirus and lockdown.

We started to plan our response to novel coronavirus on 1st of February, even though the country had not seen its first case. We set up a COVID-19 cell or ‘war room’ in our office on 11th of February. Initially advisories were issued based on WHO’s advisories for our ships and seafarers. However, considering the rapidly deteriorating situation, panic and fear psychosis amongst the seafarers and port workers, we developed a comprehensive SoP for ship operations and a ‘disease outbreak management plan’ on 16th of March. Detailed protocol for port side was also developed covering pilotage operations, port health officer’s clearance, ship sanitation, port calls by ships, PPEs for cargo operations, handling of emergency cases and setting up of quarantine centers at the ports. These SoPs ensured that the ships and ports remained operational despite coronavirus threat and lockdown.

India is a seafaring nation and the worst sufferers in the pandemic have been our seafarers because of refusal of ports to sign them off, closure of airports and local transport, and the resultant extended contacts. Additionally, closure of training institutes made renewal of certificates difficult for new joiners. We were determined to not allow this situation to become a full-blown humanitarian crisis and result in disruption of shipping operations.

Indian ports were encouraged to set up testing facilities, isolation and quarantine centers and have tie ups with COVID-19 hospitals. The ports were then opened for crew change for Indian crew on 22nd April. Subsequently sign-off was allowed at anchorages for ships diverting to India for crew change and sign-off of foreign crew was also allowed for shipping and ship-breaking industry.

Seafarers were allowed to take Vande Bharat flights, bubble flights and were the only professionals to be allowed to use charter flights. Indian Embassies were instructed to assist these charter flights, the health ministry and states created testing and quarantine facilities and manning agents organized sanitized road transports for safe movement of seafarers during sign-on and sign-off. These proactive steps have ensured that since lockdown on 24th March till end October, we have managed to sign-on and sign-off more than 100,000 seafarers.

Seafarer’s and ship’s certificates were initially renewed by grant of extensions. Seafarers training and certification is now being facilitated through development of e-learning modules, virtual classes, online exit examination, digital certificates and video-based orals.

Coordination with internal stakeholders for free flow of information, with external stakeholders like ports, health, civil aviation, immigration, state authorities, law enforcement, embassies for finding solution to the problems faced, quick development and adoption of technology, and a strong and determined leadership has been the key to our response to COVID-19 situation.

‘Never let a good crisis go to waste’ said Churchill while working from the UN after World War II. COVID-19 has forced the industry to adopt many new processes and induct new technology. It is time that we build on this to modernize and improve efficiencies.
The Directorate General of Shipping is the Maritime Authority governing international conventions and ensuring the compliance with the provisions of the national legislations, primarily the Merchant Shipping Act, 1958. The National Shipping Board, set up within the ambit of the Merchant Shipping Act, is an advisory body that is envisaged to study and recommend policy initiatives to the Ministry of Shipping. The Indian Maritime University (IMU), a Central University established by the Government of India, focuses on maritime education and research.

Having been at the helm of all these three institutions, I have strived to energise the maritime sector and address the concerns of the stakeholders. We have achieved considerable success in easing the means of doing business, a prime motive of the Government of India, through simplification of processes and enabling robust e-governance. Pro-active and consistent engagement with Maritime Training Institutions has contributed to standardization of protocols and training.

At the occasion Mr. Amitabh Kumar, IRS, DG, DGS & Certificate of Appreciation to Mrs. Malini Shankhar, IAS(Retd), Fr Chairperson, NSB

Nautical Institute organised an online event to recognise and award with Certificate of Appreciation the contribution of Mr. Amitabh Kumar, Director General of Shipping and Dr. (Mrs.) Malini Shankar, Vice Chancellor of Indian Maritime University, former Director General of Shipping and former chairman of National Shipping Board for their able guidance to the Indian shipping industry during the Covid-19 pandemic. Capt. Vinod Naveen, AFNI, Secretary India SW branch started the proceedings by inviting all seafarers, seafarers associations, shipping companies, maritime unions, members of The Nautical Institute and its branches to the virtual event. He mentioned that today’s event is of significance as it represented the efforts taken by Govt agencies like the DGS and NSB and the role they played in facilitating crew changes of Indian seafarers during the last many months of Pandemic. During the times of pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help pandemic wherein everything around the world came to a stand still, it was the ships and the seafarers who operated those ships who continued to help.
Certificate of Appreciation

To
Dr Sanjay Bhavnani and Team FOSMA

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

P. J. Lloyd
Captain (Rtd) MBA PN COMAR
Chief Executive, The Nautical Institute

Ms Jilian Carson Jackson RN RNVR
President, The Nautical Institute
CERTIFICATE OF APPRECIATION TO DR. SANJAY BHAVNANI, CHAIRMAN, FOSMA & CERTIFICATE OF APPRECIATION TO CAPT. PRASHANT RANGNEKAR, CHAIRMAN, MASSA

As part of the campaign of recognizing the efforts of organisations for their efforts towards welfare of seafarers, Nautical Institute awarded Certificate of Appreciation to Team MASSA and Team FOSMA.

The event was also broadcast live on The Nautical Institute Facebook page as well as Sailors Today TV and was well attended by all from different parts of India as well as across the world. Other maritime media like MAREX, Sea and Job, Bhandarkar Publications, Sagar Sandesh covered the event.

The Event started with Capt. Vinod Naveen, AFNI, Secretary, Nautical Institute India SW branch welcoming all seafarers, seafarers associations, maritime unions, shipping companies, members of The Nautical Institute, its world wide branches to the event. He mentioned how significant the roles of Associations to the welfare of seafarers are as it brings forth the collective voice of the seafarers as was required in these unprecedented times of pandemic. FOSMA & MASSA are two such associations who have worked in closing the gaps between the seafarers, shipowners, shipping companies and various Govt. and other agencies to facilitate the crew changes of Indian seafarers. He invited Capt. Jose Kutty Thomas to welcome the distinguished guest for the virtual event.

Capt. Jose K T, FNI, Founder president, NI India SW, gave the welcome address wherein he reiterated the need for such Associations like FOSMA & MASSA for work towards the seafarers welfare not only during the times of pandemic but even otherwise.

Ms. Jillian Jackson Carson, FNI, President, NI London in her address gave an introduction of NI, its various global footprints and activities of all the branches. She also mentioned the need for various countries, and their shipping agencies to rise up and support the seafarers which was very much required during this unprecedented times of pandemic and to keep the morale of the seafarers high.

Mr. Duncan Mckelvie, FNI, VP, NI London also graced the occasion and informed about the activities of The Nautical Institute including various branch meetings, various training activities, the books published by The Nautical Institute which contributed towards professional development of seafarers and Continuous Professional Development Programs conducted. He also spoke about the need for such continuous development and upskilling of seafarers on a time to time basis to keep pace with the industry requirements.

The certificate was awarded electronically to Capt. Prashant Rangnekar on behalf of MASSA and Dr. Sanjay Bhavnani on behalf of FOSMA.

Speaking on the occasion Capt. Prashant Rangnekar, Chairman of MASSA informed about the efforts and challenges faced by MASSA. Pointing to the proactive role played by MASSA he said MASSA has graduated from being a secretariat of members to a driver of business in the last few years. He highlighted the activities undertaken by MASSA and FOSMA during the pandemic, including assisting the administration in drafting the first SOP on crew change and facilitating air charters for crew relief. He also highlighted the achievements of MASSA over the years.

He thanked Mr. Amitabh Kumar, DG of Shipping for the support given and gave credit for his contributions, and appreciated the support extended by the Indian embassy in Doha.

Dr. Sanjay Bhavnani, Chairman of FOSMA thanked NI for recognising the efforts of the Association. He highlighted the measures taken by FOSMA for crew relief and also lauded the support and help that was given by the Ministry of Shipping and the Ministry of External Affairs. The challenge required global coordination to bring Indian seafarers from foreign flag vessels back to their hometowns and hence thanked all those involved in that process.

Capt. S Halbe, CEO, MASSA and Capt. Mahesh Yadav FOSMA, Director (Training) informed how under the guidance of DGS, Shri. Amitabh Kumar, his Team has helped bring about 1,000,000 crew changes. They also highlighted the challenges faced while coordinating with different departments of GOI, and the Actions taken at Global level to make crew change in Indian and International ports possible.

Capt. P. S. Barve, former Nautical Advisor to GOI, offered his felicitation to the two teams.
and talked about his association with both MASSA and FOSMA, and thanked NI for acknowledging their good initiatives. Capt. G. K. Georgie, Chairman, CMMI-Kochi, and Mr. Deepak Shetty, IRS (Retd) Former Secretary & Director General of Shipping, GOI offered their felicitation to the teams of FOSMA and MASSA. Dr Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr S Hajara, Ex CMD SCI also graced the occasion. The event concluded with a Vote of thanks by Capt. Rajesh Nambiar, AFNI, Secretary, CMMI-Kochi, who thanked the various guests, recipients, participants of the event which made the event a great success as it brought the Indian industry closer and together.

MASSA firmly believed in assisting Seafarers during the COVID-19 Pandemic while strongly establishing coordinated, proactive and pragmatic approach for the integrity of the global supply chain. The Crew change issue following widespread travel restrictions and border closure snowballed easily to become a huge maritime safety, humanitarian and economic crisis engulfing the shipping industry. We quickly got into action and in cooperation with the Maritime Administration addressed some of the key issues of - Crew Change Restrictions at Maritime Ports - Expiry of Seafarer Employment Agreement (SEA) - Port State Control Issues - Expiry of Crew’s Certificate of Competency (CoC), Medical Fitness Certificate and Unavailability of Training Courses - Operational Constraints. Within one month of the lockdown imposed in the country on 24th March 2020, crew changes were commenced at Indian ports and particular Kochi Port stands out in this effort. We also managed to achieve essential service status for transport service for carriage of goods by water and commenced crew change with Government flights and later chartered flights. This involved extensive coordination with various government and private agencies. The Nautical Institute Award is a testimony to the early effort. We also managed to achieve essential service status for transport service for carriage of goods by water and commenced crew change with Government flights and later chartered flights. This involved extensive coordination with various government and private agencies. The Nautical Institute Award is a testimony to the early efforts.

The related issues of CoC/CoP expiry, training and other support inspection and services affected by lockdown had to be kept pace. No words are enough to thank the very responsive maritime administration whose war-like strategic actions enabled smoothen operational constraints.

Foreign Shipowners Representatives and Ship Managers Association was registered in India in 1989, as a non-profit organization under the Companies Act.

1. To provide body representative of the ship managers operating in India for the purpose of developing, promoting and protecting their business activities and their interest.

2. To encourage and promote cordial relationship and unanimity among the ship managers on all subjects involving their common good.

Crew Changes during Pandemic: It all started in April where first SOP’s were made for carrying out crew changes abroad. 03rd June was the first charter flight from Delhi to Doha with travel partners ATPI, but what was more iconic was the return flight from Doha to Delhi on 07th June. This was the first return charter flight permission that was granted to bring back our overdue seafarers. By 15th Oct 2020 these charter flights had carried over 15,000 seafarers and by the time we closed the charter flights the numbers were just short of 20,000. All this was possible due to the 24 by 7 support of the secretariat and the endless joint meetings of FOSMA & MASSA.

FOSMA receives contributions from the member companies towards promotion, establishment and monitoring maritime education and training, which has been used to support Government-owned Training Institutes, Ratings training in India, GMDSS Training, and Setting up Training Institutes at Delhi and Kolkata. In addition to negotiating Collective Bargaining Agreements with the Seafarers’ Organisations, and issuance of Certificates of Proficiency to Ratings and Trainees, Free of charge, the Association takes up matters of common interest with the Authorities for resolution of all the issues involved, such as: Parliament of India For restriction on employment on foreign flag ships, Ministries of External Affairs Ministry of Shipping for ships transiting Gulf of Aden, Release of Seafarers held hostage by Pirates on hijacked ships and to stop criminalization of Seafarers, National Welfare Board, National Shipping Board, Parliamentary Committees for Admiralty Bill, Directorate General of Shipping - for STCW related matters, for Rules regarding Recruitment and Placement Services, Seafarers Identity Documents, Maritime Labour Convention and for welfare measures for Seafarers. Ministry of Law For MLC, RPS & STCW Rules in India, Indian Maritime University - To safeguard the interest of Members for sponsored trainees, Embassies & Consulates – Embassies & Consulates in India on Visa & Flag State Certification matters, International Maritime Organisation - Revision of STCW Convention, International labour Organisation-MLC 2006 and its amendments.

CAPT SHIV HALBE, CEO, MASSA
CAPT PRASHANT RANGNEKAR Chairman, MASSA

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Certificate of Appreciation

To
Mr Maneesh Pradhan and Team AESM

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

Captain John Lloyd RO MBA PME E111 Mar
Chief Executive, The Nautical Institute

Mr Julian Carson-Jackson RN FFRN
President, The Nautical Institute
CERTIFICATE OF APPRECIATION TO MR. MANEESH PRADHAN, MD, AESM

The Nautical Institute Awarded ‘Certificate of Appreciation’ to Mr. Maneesh Pradhan, Managing Director, Anglo Eastern Ship Management (AESM) - India & Team AESM, in an online event through multiple online platforms which was Event No 8 in the series of The Nautical Institute appreciation campaign.

The event was moderated Capt. Vinod Naveen, AFNI, NI India SW who began with welcoming all the distinguished guests, speakers, seafarers, seafarers associations, maritime unions, shipping companies, members of Nautical Institutes from various global branches to the virtual event. He mentioned how organisations like AESM help the cause of the Indian seafarers as one of the largest employers of Indian seafarers. AESM also have global offices as well as offices spread across the country. He elaborated on how AESM ensures quality and competency of seafarers and holds Safety as First priority amongst other priorities. He mentioned about how vital ships are for the world economy and how significant are the seafarers who operate those ships and though The Nautical Institute would have liked to award the certificate to all seafarers but due to logistics issues the Institute has chosen organisations like AESM to recognise such seafarers and ironically such organisations are mostly run by seafarers themselves.

The event was also broadcast live on The Nautical Institute facebook page as well as Sailors Today TV and was well attended by all from different parts of India as well as across the world. Other maritime Media like MAREX, Sea and Job, Bhandarkar Publications, Sagar Sandesh also covered the event. Dr Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr S Hajara, Ex CMD SCI also graced the occasion.

The welcome address was given by Capt. Abhijit Balakrishnan, AFNI, Ex. Secretary, NI India SW, who said that the SW branch of The Nautical Institute has become one of the most active branches across the world through this certificate of appreciation event series. He welcomed all the distinguished guests and speakers to the virtual event.

Ms. Jillian C. Jackson, FNI, President NI London briefed about the activities of Nautical institute London, its branches and strength of 7000+ members. She mentioned that The Nautical Institute had members from all spectrum of the maritime industry. She stressed upon the need for many national and international agencies to support the cause of seafarers sign on/off such that those stranded can join back with their families. She mentioned this event has a special place in her heart through her connections with AESM and simulator training as well association with Capt. Pradeep Chawla with GLOBALMET.

Capt. Krishnamurthi FNI, Past President NI, London briefed about the various activities of The Nautical Institute for the professional development of the seafarers with intention of operating ships safely and protection of marine environment which is reflected through various training conducted by The Nautical Institute as well as through its publications, branch webinars and other events. He also mentioned the diverse nature of the institute and cited the current president Ms. Jillian as an example of how diverse the institute is and it was who awarded fellowship to Ms. Jillian at Singapore. He spoke about the developments made by the institute over the last many years including the progress made by the branches in India.

Mr. Maneesh Pradhan MD of AESM received “Certificate of Appreciation” for facilitating crew changes during the Pandemic. The certificate was awarded electronically to Mr Maneesh. During his address he thanked NI for this appreciation. He gave an insight into how AESM had managed to reunite a lot of seafarers with their families and carry out as many crew changes as possible across the entire globe. He highlighted the fact that AESM helped 6594 Indian seafarers to get employment over the last three months.

Mr. Pradhan thanked and acknowledged the support from the Indian government, such as the Ministry of External Affairs, Home Ministry, Ministry of Shipping, Aviation Ministry, MASSA, FOSMA and the Anglo Eastern Ship Management group.

Capt. Vinay Singh, Group MD-HR Sea Staff AESM, Hong Kong who spoke at the event said he enjoyed working in India and spoke highly about his association with Anglo Eastern group. Capt. Vinay Singh highlighted the three major roles AESM plays i.e., taking care of the people, taking care of the ships and taking care of the sea. A video highlighting how efficiently the situation was managed during the pandemic by AESM was webcasted.

Capt. Niran Nanda, Director-Crew Mgmt. AESM, HKG spoke about crew management and business of the Anglo Eastern group. He elaborated on various systems that AESM has put in place for the welfare of seafarers. AESM is also a well recognised company in India which was reflected in various awards won by AESM for the past many years.

Capt. Hirsheet Barve, Master, AESM and Mr. Himadri Biswas, Chief Engineer, AESM shared their first-hand experience about being on ship under the current circumstances.

Other dignitaries at the event included Mrs. Naomi Rewari, Director, Applied Research Institute and Mr. Ashish Wankede, Deputy Director General of Shipping, Government of India.

Mr. Ashish Wankede, Deputy Director General of Shipping, Government of India expressed his gratitude and appreciated the hard work of Mr. Amitabh Kumar, Director General of Shipping and Capt. Daniel Joseph Deputy Director of shipping during this pandemic.

Mr. Ashish spoke highly about AESM, a company filled with compassion and during the times of this pandemic proved it by keeping a close check on not just their employees but also on the families of the crew. He also appreciated how the company was available all throughout, day and night working hard to successfully manage crew change.

Capt. Tom Joseph, AFNI, President of NI India SW concluded the event with a vote of thanks. He stressed on the importance of continuing with the seafarers sign on/off as it was vital for keeping the wellbeing of seafarers both onboard as well as ashore. He thanked AESM for taking the lead in carrying out the crew change in support of welfare of seafarers. He thanked all the guests and participants of the event.
“Leading with integrity”, “Doing the right thing the right way” and “Shaping a better maritime future” are included in Anglo-Eastern’s literature for good reason. It’s in our DNA.

Since the crew change crisis, we have made it a point to actively address the issue and seek key worker status for seafarers, lobbying government and industry bodies whilst also advocating the message on social media, in interviews with the press, and in our own publication, amongst other initiatives.

Within Anglo-Eastern, it was decided early on that we must do our best to honour our crew contracts by arranging relief as soon as and wherever practicable, despite the constraints imposed by the global pandemic. Our fleet personnel teams were thus empowered to take the ship management industry lead in crew changes, with over 25,000 crew movements following Q3 2020.

To achieve this milestone, a range of transport options was deployed, including both short- and long-haul private coach and taxi hires, in addition to participation in numerous chartered flights. As a result, all but a few overdue crew at Anglo-Eastern have now been relieved.

Besides the above, Anglo-Eastern approved delayed relief compensation early on, and supported such well-being measures as increased onboard internet bandwidth, psychological assessments for all crew overdue by 3+ months, remote healthcare support for serving crew, and in-house support for seafarers and their families.

ABOUT ANGLO-EASTERN

Anglo-Eastern is a leading global provider of independent ship management services, with over 650 vessels under full technical management, another 230+ under crew management, and a comprehensive technical services/project management division.

Our managed fleet comprises all ship sizes and types, from bulk carriers, container ships and tankers (gas, oil, chemical) to specialist vessels not covered by many other managers.

In-house recruitment and training ensures the highest caliber of crew and standards. Cadets are developed at the Anglo-Eastern Maritime Academy, while our 29,000+ experienced seafarers receive continuous training via our network of Anglo-Eastern Maritime Training Centres.

Our more than 25 offices and specialist centres located across Asia, Europe and the Americas provide global coverage and support with local and functional expertise.
Certificate of Appreciation

To

Mr Andy Winbow and Team ISWAN

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

[Signature]

Captain John Lloyd RN MBA FRM CNMe
Chief Executive, The Nautical Institute

[Signature]

Mr Jitendra Capani, President, ISWAN
President, The Nautical Institute
Capt. John Lloyd, CEO, NI London spoke about the need for collecting resources and information from everyone and everywhere and making it available on the website so that it helps everyone during the pandemic. Capt. John highlighted the initiatives and support mechanisms created for the seafarers and the web-based training imparted. He highlighted the various training activities, webinars, conferences that the Nautical Institute carries out regularly towards professional development of seafarers.

Ms. Sahela Sheikh, MUI – Women’s Wing received the 'Certificate of Appreciation' electronically. In her address she highlighted her contribution especially during the times of the pandemic for women seafarers and spouses of the male seafarers. She also shared a video about the journey of the MUI Women’s Wing and its activities. The video highlighted the activities undertaken by IMU WW during the past many months of the pandemic.

Mr. Roger Harris, Executive Director, ISWAN expressed his gratitude for the honour, recognition and appreciation extended to ISWAN. He appreciated the passionate team at ISWAN that worked hard for the welfare of the seafarers and gave a presentation to highlight the activities of ISWAN and how they were assisting seafarers. The presentation highlighted the efforts taken by ISWAN over last many months towards seafarers welfare and how 4000+ seafarers were helped over the last few months.

Mr. Chirag Bahri, Director of Regions, ISWAN briefed about their regional programs and how their team with limited people on board during the pandemic worked round the clock and also the ones who worked remotely just to keep the industry going. He spoke about members from FOSMA, MASSA, Maritime Unions of India (MUI), welfare organizations etc that were involved with ISWAN with the primary objective of bettering the life of seafarers.

Mr. Abdulgani Y Serang, General Secretary, NUSI spoke about MPHRP which started in the year 2011. He also said Mr. M.P. Pinto and Mr. Deepak Shetty former Director General of Shipping had contributed a lot to ISWAN during the pandemic.

Capt. Sardar Kandathil, President, KMNOA spoke about the efforts taken by all the seafarers across the globe who have worked during this pandemic and taken our economy forward. Mr. Amar Singh Thakur, General Secretary, MUI also spoke on the occasion on how MUI - Women’s Wing has been connected to the stakeholders.

Capt. John Lloyd, CEO, NI London spoke about the need for collecting resources and information from everyone and everywhere and making it available on the website so that it helps everyone during the pandemic. Capt. John highlighted the initiatives and support mechanisms created for the seafarers and the web-based training imparted. He highlighted the various training activities, webinars, conferences that the Nautical Institute carries out regularly towards professional development of seafarers.

Certified speakers from NI included Ms. Jillian C. Jackson FNI, President NI London who said the Nautical Institute with its 7000 members and branches across the globe works at local level to keep the industry moving and highlighted the efforts taken to support seafarers during the pandemic. She mentioned various branch activities like seminars, webinars etc which take place on a continuous basis for the development of seafarers worldwide through its 70+ branches. She also touched upon the need to take more action to bring home the seafarers who are on extended contract and unable to reach home due to world wide restrictions across the globe.

Mr. Roger Harris, Executive Director, ISWAN expressed his gratitude for the honour, recognition and appreciation extended to ISWAN. He appreciated the passionate team at ISWAN that worked hard for the welfare of the seafarers and gave a presentation to highlight the activities of ISWAN and how they were assisting seafarers. The presentation highlighted the efforts taken by ISWAN over last many months towards seafarers welfare and how 4000+ seafarers were helped over the last few months.

Mr. Chirag Bahri, Director of Regions, ISWAN briefed about their regional programs and how their team with limited people on board during the pandemic worked round the clock and also the ones who worked remotely just to keep the industry going. He spoke about members from FOSMA, MASSA, Maritime Unions of India (MUI), welfare organizations etc that were involved with ISWAN with the primary objective of bettering the life of seafarers.

Mr. Abdulgani Y Serang, General Secretary, NUSI spoke about MPHRP which started in the year 2011. He also said Mr. M.P. Pinto and Mr. Deepak Shetty former Director General of Shipping had contributed a lot to ISWAN during the pandemic.

Capt. Sardar Kandathil, President, KMNOA spoke about the efforts taken by all the seafarers across the globe who have worked during this pandemic and taken our economy forward. Mr. Amar Singh Thakur, General Secretary, MUI also spoke on the occasion on how MUI - Women’s Wing has been connected to the stakeholders.

The ‘Certificate of appreciation’ was awarded to Capt Andy Winbow electronically who accepted it on behalf of ISWAN.

Mr. Andy Winbow, Chair of ISWAN - Ex. Asst. Secretary General of IMO highlighted the challenges faced by ISWAN and actions taken by them during the pandemic. He credited Roger and the ISWAN team that have worked locally for successfully facing the challenges. He spoke about various activities of ISWAN towards the cause of seafarers welfare.

Mr. Michael Pinto said the motive of ISWAN was to continuously render services to the maritime industry such that the grievances of the seafarers can be heard and tackled immediately if possible.

Mr. Deepak Shetty IRS, former DG shipping also offered his felicitations on the event.

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Seafarers face a number of unique challenges in their everyday working lives, but 2020 brought a worldwide pandemic which created a crisis for the maritime industry and its workforce. Since the beginning of this year, the International Seafarers’ Welfare and Assistance Network (ISWAN) has experienced an unprecedented increase in demand for its services for seafarers and their families across the globe. ISWAN operates an international 24-hour helpline, SeafarerHelp, which experienced three times the number of calls and messages it usually receives between March and July this year. Up to October 2020, SeafarerHelp’s team of helpline officers had dealt with 2,430 cases involving 25,013 seafarers affected by the COVID-19 pandemic. ISWAN’s Regional Programme, which has teams working on the ground in India, the Philippines and Nigeria, also experienced a dramatic rise in cases involving seafarers and their families seeking help and support. Throughout the year, ISWAN’s regional teams have provided humanitarian and emotional support to seafarers stuck on their vessels for months, stranded in foreign countries after disembarking, and in lockdown in their own countries unable to return home. ISWAN’s team in India worked closely with more than 15 Indian missions in various parts of the world to help thousands of Indian seafarers board the Vande Bharat flights to return home - more than 4,200 Indian seafarers and their families were assisted during the COVID-19 repatriation process. In the Philippines, ISWAN worked with other welfare providers to provide medicine and food vouchers, transport and hygiene kits to seafarers in need. Through ISWAN’s Seafarers Emergency Fund, the team provided meals to around 2,000 seafarers stranded in Manila during lockdown. In Nigeria, ISWAN’s social workers visited seafarers in prison to provide provisions and COVID-19 protective gear. ISWAN has also provided extensive support to seafarers’ families around the world, from grants towards cancer treatment for a seafarer’s daughter and hospitalisation costs for a seafarer’s wife delivering her baby, to emotional support for pregnant wives of seafarers while their husbands were stranded at sea. However, ISWAN’s critical work on other issues affecting seafarers has continued throughout the COVID-19 crisis. The organisation has assisted an increasing number of seafarers abandoned on their vessels this year and continued to help those affected by piracy, including recently supporting a crew in Nigeria following an attack and kidnapping by pirates. In India, the regional team has campaigned tirelessly to discourage seafarers from signing up with unregistered crewing agencies, and mental health awareness sessions have been held at maritime training institutes in the Philippines to prepare budding seafarers on how to take care of their mental wellbeing at sea. No matter what the problem, ISWAN remains available to help seafarers and their families in need around the world. To find out more about ISWAN and its work, visit: www.seafarerswelfare.org.

The MUI Women’s Wing (MUI-WW) was initiated in 2017 under the aegis of The Maritime Union of India under the able leadership of Mr. Amar Singh Thakur. It was founded by Mrs. Saleha Zubair Shaikh, with a vision to create a Community Support System for seafarers and their families, because Healthy &amp; happy families make Happy Seafarers. The MUI-WW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families. The MUIWW is the only organization in India that is of, for and by Seafaring Officers Families.

Community Support system is well established Pan India and works as a strong network to solve problems at the root levels.

Schemes under the MUI-WW:
- Family Welfare Scheme
- Skill - building workshops and educational seminars, addressed by Experts are held on various topics like Personal Development, Leadership and Development, Health awareness, etc.
- Dignity at Sea, programme for Women seafarers.
- Women Seafarers can report any kind of harassment or discrimination they face onboard from their fellow seafarers or the company.
- Voice of Women – a 24x7 Emergency assistance helpline no.
- The ‘Personality of the Month’ is a unique feature whereby a Woman member is chosen and awarded for her extraordinary work &amp; achievements.
- The MUI-WW organizes various projects and competitions from time to time like Poetry Contest, Talent Contest, Rangoli Competition, etc.

Covid-19 Pandemic
Throughout the Covid-19 pandemic, MUI-WW has been in constant touch with the Women Seafarers currently onboard, actively checking on them from time to time, inquiring if all is well at their end. Through their network, they have been assisting families, especially expectant members. They have been actively arranging activities and online events to keep up the morale of the families of Seafarers and to help them stay positive.

Meet and Greet Online Sessions:
A number of online Meet and Greet webinars were organized to reach out and connect with the families from all the different zones across India. ‘Kuch Naya Corona’ Talent Contest A Talent Contest was announced whereby family members could share videos of their various talents. Winners were awarded with E-Certificates. Coffee Art Workshop A fun and exciting workshop on Coffee Art was organized whereby the participants explored the effects of coffee powder and water on paper.

Food for Thought E-recipe Book Project
During the Covid Lockdown, food became a source of comfort, and a tool to showcase individual creativity and innovation. The lockdown fired up culinary talents within many homes and this project channelized all this energy into a meaningful E-Recipe book which was launched through an Online webinar on 15th July, 2020. Through our Whatsapp and Facebook groups, members are connected and involved in all activities of the Women’s Wing. Healthy discussions are encouraged and important updates and information is shared through these platforms.
Certificate of Appreciation

To
Capt. Prashant Rangnekar and Team FLEET

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from,

P. J. Morgan
Captain, Lloyd's
MNA FNI, CHI

President, The Nautical Institute

The Nautical Institute
South West India (S.W.I.) Branch

The Nautical Institute is a Registered Charity Number 3005459 and Registered as a Company Limited by Guarantee Number 509030.
CERTIFICATE OF APPRECIATION TO CAPT. PRASHANT RANGNEKAR, COO, ELEGANT MARINE SERVICES

A certificate of appreciation was awarded Capt. Prashant Rangnekar, COO, Elegant Marine Services Fleet Management India Private Limited in an event conducted by the NI in recognition of the role of the organisation in crew changes.

The event was broadcast live on The Nautical Institute facebook page as well as Sailors Today TV was well attended by all from different parts of India as well as across the world. Other maritime Media like MAREX, Sea and Job, Bhandarkar Publications, Sagar Sandesh covered the event.

Capt. Vinod Naveen, AFNI, Secretary NI India SW welcomed everyone - seafarers, seafarers' associations, Team FLEET, Nautical Institute members, unions, shipping companies to the event. He highlighted the sign on and the sign off issues faced by the seafarers due to the pandemic and the mental trauma it caused. He thanked the support given by The Nautical Institute London to the SW branch for the conduct of series of events under the 'Certificate of Appreciation' campaign. He mentioned the need for strong personalities and kind hearted people to overcome the challenges thrown by this pandemic. The issues faced by seafarers are in limelight throughout this world even today.

Capt. Tom Joseph, AFNI, Chairman, NI India SW welcomed all the guests and dignitaries. He gave an insight into how Fleet Management functioned during the pandemic. He mentioned a large number of seafarers who had to overstay onboard unable to sign off due to various restrictions imposed worldwide. He thanked the organisations in particular FLEET for traveling that extra mile for the cause of seafarers sign on/off.

Dr. Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr. S Hajara, Ex CMD SCI also graced the occasion.

Ms. Jillian C Jackson, FNI, President, NI London, mentioned how membership is formed at The Nautical Institute and the contribution of members towards the growth of the Institute. She said delays caused to seafarers sign off put extra strain on the seafarers and their families and the world needs to get together to make sure that the seafarers reach home and join up with their families. She thanked all those who were involved in this process.

Ms. Bridget Hogan, Director Publishing, NI, London, welcomed all the panellists. A safe vessel is an efficient vessel and an efficient vessel is a profitable one she averred. She also spoke about the Navigator Magazine and its contents and urged all to derive benefit from the magazine. She mentioned how vital seafarers and their knowledge are for the safe operation of ships. She stressed on the need for safe operation of ships through best practices. The Nautical Institute disseminates such best practices through various magazines, seminars and memberships. She said The Nautical Institute is very actively engaged in ensuring best practices in the industry. Speaking on behalf of the company Capt. M. S. Nagarajan, Executive Director, Fleet Management Ltd., introduced Fleet Management and spoke about crew change during the pandemic and emphasised on the importance of safety. He thanked the Government of India and all maritime associations that extended help to the shipping industry. He also suggested a policy wherein seafarers could travel visa free in the near future. He complimented ITF for availability of online Visa in Canada, New Zealand and Australia and briefed the issues faced by ship-owners during the pandemic. He mentioned that The Nautical Institute is very dear to him having been a member for the last 10yrs and has been a regular reader of its newsletter and magazine.

Capt. Vikas Grewal, Director-Business Development Fleet Management Ltd. spoke about the Vision of Fleet Management and the journey of Fleet Management in the past 25 years and pointed out that they are the second largest bulk and tanker carriers in the world and the 5th largest container carriers with 25 offices in 12 countries. He shared a few slides that spoke about their tenure in the shipping Industry and their staff strength and their operations. Their two service focus areas are ship management that is technical and crewing and the second one being new building supervision.

He informed about the fleet care initiative, the crisis response management, which is a 24 hour hotline available in India. It has been set up during the pandemic with the help of Sailor's Society.

Capt. Parag Gangurde, Master Fleet Management Ltd. and Mr. P. James Joseph, Chief Engineer, Fleet Management Ltd. gave an insight to the seafarers who are at sea and shared their journey on his last ship during the pandemic. The certificate was awarded electronically to Capt. Prashant Rangnekar, who accepted it on behalf of FLEET management. He thanked the seafarers for their support from onboard. He mentioned no industry is spared from the aftermath of the pandemic. He gave an insight into the challenges faced and how FLEET has overcome these challenges. He said Man management is never easy especially when the seafarers onboard are our own extended family. He explained how difficult it was to cross the national and international borders for crew sign on/off and thanked the administration and other agencies who stood with the industry during these difficult times of pandemic. He also thanked the principal ship owners who supported the cause along with all the shore staff. Speaking at the event Capt. Sudheer Naphade, Ex Nautical Advisor, GOI thanked Nautical Institute and Fleet Management India Private Limited for giving him the opportunity to be a part of the event. He said he was thrilled to hear from the industry the experiences and problems faced during the pandemic and how the companies and their seafarers are together overcoming these challenges.

Mr. Sajan Thommachi, Deputy GM, Elegant Marine Cochin and Capt. Jose Kutty Thomas offered their felicitations at the end. Capt. Harikrishnan, sailing master concluded the event with the vote of thanks.
Fleet Management Limited is a proud subsidiary of The Caravel Group Limited. Our 25-year journey rides on the passion of over 20,000 seafarers and 900 people onshore. Today, we are one of the largest independent third-party ship management companies managing over 600 diverse types of vessels.

Headquartered in Hong Kong SAR, China, we operate on a global scale with 26 offices in 12 countries. Our client base spans more than 90 world-class ship owners, including Fortune 500 companies from China, Greece, India, Japan, Korea, Netherlands, Norway, Turkey and the USA, amongst many others.

20,000 strong, our seafarers are at the heart of all our achievements. We learn from each other, grab every opportunity we can, and pave our journey together step by step.

As one of the world’s largest independent third-party ship management companies, we manage a range of vessels including bulk carriers, container vessels, car carriers, oil tankers, gas carriers, and chemical tankers, ranging from 300 to 319,000 DWT - with many being young and energy-efficient with an age profile below the industry average.

We manage the largest number of chemical tankers, medium-range tankers, geared bulk carriers and ultra-large container vessel (ULCVs) in the world.

The size of our fleet speaks volumes about the confidence our customers have in our ability to operate complex vessels, handle difficult cargoes and carry them without incident. The bedrock of an organization’s sustainable growth is its culture. Over the last decade Fleet has certainly doubled its muscle power, but that’s not what we aimed for. Sustainable growth you see is simply a bi-product of our alignment to Fleet’s twin objectives of keeping safety first in all that we do and making ethically sound decisions. And both growth and accolades will naturally follow so long as we sustain a culture that prioritizes safety and prides in doing the right thing – even when no one is watching. We push ourselves to always strive for the best because we believe in winning the FLEET WAY.

Australia has had some of the strictest lockdowns and laws in the world in relation to Covid-19. The state of Queensland decided to close its border to the rest of Australia for a period of time as well as restrict the movement of its citizens. Part of the restrictions on movement has meant that, with the exception of crew changes, seafarers are unable to leave ships when in Queensland ports. This has resulted in seafarers being unable to leave their ship to visit Support organizations such as the Mission to Seafarers.

Despite the Queensland border closure, the NI Queensland Branch has been able to issue the Certificates of Appreciation to seafarers visiting Brisbane via Brisbane Marine Pilots and Marine Surveyors from Plumley Pearson and White. The NI Queensland Branch views this Initiative as vital to show seafarers how much we appreciate their hard work and dedication.

The Certificates of Appreciation have been well received by seafarers as it demonstrates that Seafarers have not been forgotten and are crucial to continuing the Australian economy during this time.
Certificate of Appreciation

To
Capt. Venkatesh Gomatam and Team V Ships

In grateful recognition of your hard work, commitment and personal sacrifice in serving the needs of your fellow citizens around the world.

As part of the global Merchant Navy community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from,

Capt. John Lloyd RO MBA PH C dir
Chief Executive, The Nautical Institute

Ms. Jillian Carson-Jackson PH FRIN
President, The Nautical Institute

The Nautical Institute is a registered Charity Number 1003492 VAT Number G7143256D Registered as a Company Limited by Guarantee Number 25043550
The Nautical Institute, ISW organised an online event to recognise and felicitate V Ships for their role in crew change during the Pandemic.

The event which was broadcast live on The Nautical Institute facebook page as well as Sailors Today TV was well attended by all from different parts of India as well as across the world. Other maritime Media like MAREX, Sea and Job, Bhandarkar Publications, Sagar Sandesh also overed the event.

Capt. Vinod Naveen, AFNI, Secretary NI ISW briefed about the campaign that The Nautical Institute India SW has been running since July with the help of The Nautical Institute London. He said the main aim was to recognise individuals/organisations who helped the cause of seafarers sign on/off and the response that they got from the industry motivated them to continue this campaign and now we’re on Event no 11 appreciating V Ships, one of the largest shipping companies across the world and through V Ships appreciating all the seafarers who are the key workers in such a vital industry as shipping. He called today’s event as an event of trend setters and people who went about doing things being just maritime.

Dr. Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr S Hajara, Ex CMD SCI also graced the occasion.

Capt Jose kutty, FNI, Past president, NI India SW welcomed all the distinguished guest of the virtual event as well as all the V group members.

The speakers at the event included Ms. Jillian C Jackson, FNI President NI London spoke about the 7000+ members over 70+ branches worldwide. She said the NI is the voice of the maritime industry who does work for the continuous professional development of seafarers. The core area of NI is the NGO status it has with the IMO. She mentioned protocols developed by international bodies for seafarers to sign on/off yet there were over 3 lac seafarers who are on extended contracts and urged all international bodies to take up this matter more seriously.

Capt. Nick Nash, FNI Past President NI London spoke from onboard Enchanted Princess, a new cruise liner yet to be launched. He spoke about various activities of The Nautical Institute including training, magazines, Seaways etc which contributed towards professional development of seafarers. He also mentioned DP and ship handling courses under The Nautical Institute. He urged young members to develop continued professional competence and be in line with the current trends of shipping.

Capt. Joseph Alapat, FNI Vice Chairman NI India SW spoke about the efforts put in by V Ships to help seafarers sign off from the ships during the Pandemic.

Capt. Venkatesh Gomatam, Operations Director V Ships Ship Management Pvt. Ltd. who received the ‘Certificate of Appreciation’ electronically thanked The Nautical Institute for arranging the event to felicitate V Ships. He highlighted how the pandemic crisis directly affected the crew change and created a situation that the crewing community and seafarers had never seen before and explained how it was affected by sharing slides with data of 35,000 plus crew movements that have happened. He thanked FOSMA and MASSA for their continuous efforts.

Speaking on the occasion Manikandan. Muthusamy Managing Director at V Ships Ship Management (India) Pvt. Ltd. asserted they will continue to contribute to the seafarers’ welfare adding that the business they are in is ultimately for human wellbeing and human welfare.

Capt. Rajesh Tandon, Global Director - Industrial Relations, V Group Manpower Services, showed a presentation on V Ships that underscored safety as their number one priority. He spoke about safety measures that were initiated by V Ships. He reiterated that the virus has not gone away and hence the need to continue meeting the safety standards. He also spoke on V Ships Key Milestones From 1934 till date. It was Capt. Rajesh Tandon who was instrumental in setting up The Nautical Institute in India in 1992.

Mr. Muthuswamy, who spoke of various services offered by V Ships worldwide including technical and crew management services, also spoke on global digital ship management platform which is a complete integrated ship management system.

Capt. Ghasais, assessment officer who is one of the oldest members of V Ships who after retiring from sailing settled with V Ships shore office. He spoke about his 37yr career with V Ships and was now looking after training of young seafarers at V Ships along with talent acquisition.

Capt Charles Issac, sailing master with V ships shared his experience onboard as well as signed off during the times of pandemic. He thanked the support of the shore team towards the seafarers.

Speaking at the event Capt. Sanjay Maini, Country Head, IRI Maritime & Corporate Services Pvt. Ltd., talked about his relationship with V ships. He also thanked the Indian authorities including the Ministry of Home Affairs, Ministry of External Affairs and especially the Director General’s office for their support. He spoke about the IMO being busy drafting resolutions for the pandemic. He congratulated the efforts taken up by V ships for the welfare of seafarers specially during this pandemic. He mentioned the challenges faced by the International register of shipping with 4000+ ships and its crew members, and thanked the shore staff for support during this pandemic.

Mr. Uday Purohit, President IME(I) also spoke about his relationship with V Ships and his relationship with Capt. Rajesh Tandon.

Capt. Sony John, Sailing master concluded this event by delivering the vote of thanks. The vote of thanks was for the first time delivered from an onboard ship from the middle of the oceans. Thanks to technology today shipping is certainly a different place to live on and always connected to this world unlike the olden times.
OUR GROUP

V.Group provides a full range of ship management and marine support services to ship owners and operators around the globe, as well as the ability to blend those services together in unique combinations to meet specific customer needs. Guided by our values, we aim to deliver excellence in every area in which we operate, with safety being our number one priority.

To help us achieve that, our group of companies and brands work interdependently, operating across different sectors, allowing us to become a comprehensive supplier of maritime and offshore services around the world.

With over 35 years’ experience in managing vessels in the shipping, cruise, energy, and defence sectors, we’re committed to delivering safe and compliant operations. Helping customers with specific needs and putting them at the heart of our business. We’re also dedicated to working towards a maritime industry free of corruption, as an active member of the Maritime Anti-Corruption Network (MACN).

V.Group has access to an international network of over 44,000 seafarers, covering all areas of ship management and crewing. With those colleagues all supported by an onshore team of over 3,000 across 30 countries, we’re dedicated to investing in our people, our technology, and our systems, to ensure we deliver the highest quality service to our customers.

OUT KEY MILESTONES

1984 Formation of V.Group
1994 Marine established
2000 Shipbroker launched
2013 VGroup acquired Selandia Ship Management and Graig Ship Management
2017 Danis Ship Management formed
2018 Fleet cell of the future launched
2018 VGroup acquires the ship management arm of Norddeutsche Reederei
2019 VGroup acquires Global Marine Travel

I am very happy to support The Nautical Institute, London, India SW branch’s “Special Souvenir Edition” capturing all the Events of the “Certificate of Appreciation” event held recently.

I applaud India SW Branch for all their hard work, events, practical assistance and lobbying to ensure ALL seafarers can move freely to and from our merchant fleets around the world. I have always said the Merchant Navies of the world are the real “silent service” getting the job done efficiently, on time and safely with full respect to our shared environment.

These were the exact words spoken by Apollo 13 mission commander, Jim Lovell, after an explosion that crippled their space ship en route to the moon in April 1970, not the usual misquote of “Houston we have a problem!”

Kevin Fong, of UK’s ‘The Guardian’ Newspaper goes on to point out the other more significant catchphrase by mission control director Gene Kranz. “Failure is not an option”. Quoting from Kevin Fong’s excellent piece…

“Failure is not an option”. That the mission control team was caught flat-footed in the opening phase of the accident is strangely reassuring. Nobody, not even the exhaustively drilled NASA flight controllers, is able to glide swan-like through chaos like that. Initially there was no structure. There were misdiagnoses and mistakes. The vehicle had failed so totally that it fleetingly crossed the mind of at least one flight controller that he should simply pack up and go home. Exemplary leadership is what got them through that first hour. Kranz kept his team and the vehicle together masterfully, buying time enough to start solving the problem. When reviewing the response to sudden crises, we often overlook that chaotic period, simply because it has little real structure and doesn’t appear to move things forward. But preventing a team from disintegrating in the face of an apparently overwhelming challenge is a feat in itself.

This is what SW India Branch has achieved – maintaining the ship board team’s morale, management teams together and helping them with the tools to overcome our crisis. Failure is NOT an option!

Well done India SW Branch – and hopefully together with empowered ship management teams we can get our crews home.
Certificate of Appreciation

To
Mr Kitack Lim, and all at the IMO

In grateful recognition of your hard work, commitment and support in serving the needs of seafarers around the world.

As part of the global maritime community your work throughout the period of uncertainty brought about by COVID-19 has been especially important, is recognised and very much appreciated.

With thanks from

[Signatures and names]

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CERTIFICATE OF APPRECIATION TO MR. KITACK LIM, SECRETARY GENERAL, IMO

As a grand finale an online event was organised by The Nautical Institute to present a ‘Certificate of Appreciation’ to International Maritime Organisation (IMO) for the excellent work it has done during the pandemic to help the seafarers and keep the international trade moving in very trying circumstances.

Capt. Vinod Naveen, AFNI, Secretary, NI India SW welcomed all the guests and gave an introduction about the IMO and how such an organisation is vital for the shipping and for suitable development. The event had participants from different sectors of shipping other than the IMO - the port sector which was represented by Mumbai Port Trust, Ship owners by INSA, Flag state and university by IMU and Seafarers welfare by ISWAN.

Dr Simon, President Mariners Society, Capt. Philip Mathews ex SCI and Mr S Hajara, Ex CMD SCI also graced the occasion.

Capt. Joseph Alapat, FNI, Vice Chairman NI India SW, DC Cochin Port Trust, welcomed the dignitaries with a traditional ‘Swagatham’. He stressed on the significance of seafarers and shipping to this global economy. He welcomed his excellency Mr. Kitack Lim, Secretary General, the IMO. He also welcomed other eminent personalities- among them Mr. Sanjay Bhatia who represented the Mumbai Port Trust as ex chairman.

He also welcomed Dr. Mrs Malini Shankar, IAS(retd), Former DG Shipping and now the Vice Chancellor of Indian Maritime University. He also welcomed Mr. Anil Devli who represented the Indian National Shipowners Association. Representing the seafarers was Capt. Andy Winbow, Ex Director Maritime safety division of the IMO.

Among others who addressed the audience was Ms. Jillian C Jackson, FNI, President, NI London who spoke on how important it is for the industry to work together to overcome the challenges faced by seafarers for their sign on/off. She spoke about Covid-19 and Maritime. She gave an insight into the members and branches of The Nautical Institute. She said how much she has gained after joining The Nautical Institute in growing professionally. She also appreciated the NI India SW branch for all the efforts it had taken in organising the series of ‘Certificate of Appreciation’ events. She urged the IMO and various international and national organisations to keep up their good work and try to bring home more stranded seafarers who were serving extended contracts.

Speaking at the event Capt. John Lloyd, FNI, CEO NI, London, spoke about the Certificate of Appreciation campaign which was culminating with the event for the Secretary General and also highlighted the close association of The Nautical Institute with the IMO. He reminded all the participants of the work done by The Nautical Institute during these times of pandemic, who continued to support the global community by providing sources of information to all those who needed it by dedicating a section of the website for this very purpose. He also mentioned continued professional development. He said it’s easy to become negative during these times, and decided instead of sitting down and criticising NI started the certificate of appreciation event to motivate all those and say ‘thank you’ to all.

Mr. Kitack Lim, Secretary General, the IMO received the Certificate of Appreciation electronically. He said it was an honour for the IMO to be recognised and to receive this appreciation. Mr. Lim said that during the pandemic the two major challenges were to keep the maritime industry working without any interruption as well as maintaining the health and safety of the seafarers.

He said the IMO helped resolve individual cases of seafarers as well during this pandemic. He spoke about the IMO revising technical and operational methods to facilitate international trade.

In a letter to the Capt. Vinod Naveen, Mr. Kitack Lim thanked The Nautical Institute, saying it was particularly significant that it came from Indian Maritime community, which has contributed massively to the world trade and maritime industry through its expertise, industry and seafarers.

Mr. Sanjay Bhatia, Upa-Lokayukta, Maharashtra and former Chairman, Mumbai Port Trust & IPA said that he represented the port sector here and highlighted the issues faced by the port sector.

Dr. Malini Shankar, Vice Chancellor, Indian Maritime University, Ex. The Director General of Shipping lauded The Nautical Institute’s initiative of recognizing the hard work of the IMO and appreciated the hard work put in by shipping companies, ports and the administration.

Mr. Anil Devli, CEO, Indian National Shipowners Association spoke about the contribution of Mr. Sanjay Bhatia and Dr. Malini Shankar during the pandemic. Speaking on behalf of the ship owners he highlighted the cost of crew changes during the pandemic.

Capt. Andy Winbow, Chairman ISWAN spoke about the challenges faced by seafarers and their families due to this pandemic and also about the effect on international trade due to the restrictions imposed.

Mr. Deepak Shetty former DGS wound up the proceedings and said the industry must now remain prepared for any kind of challenges from all kinds of situations.

Capt. Tom Joseph, AFNI Chairman NI ISW, in his talk pointed out that seafarers being stuck on board for long periods could compromise the safety of crew and vessel. He spoke about the IMO urging member nations to declare seafarers as key workers and expressed hope of all the member nations declaring Seafarers as key workers sooner or later.

The event which was broadcast live on The Nautical Institute facebook page as well as Sailors Today TV was well attended by all from different parts of India as well as across the world. Other maritime Media like MAREX, Sea and Job, Bhandarkar Publications, Sagar Sandesh also overed the event.
The COVID-19 pandemic has affected everyone, with unprecedented impacts on lives, economies and societies. Yet the global supply chain has kept on moving, with shipping delivering medical supplies, food, fuel and so many other goods needed in our daily lives.

I truly appreciate the dedication and professionalism of more than 1.8 million seafarers on board the world’s 70,000 merchant ships. Yet seafarers have become collateral victims of border closures and travel restrictions.

More than 400,000 seafarers are now stranded on board ships, with another 400,000 unable to join ships. Some seafarers have been at sea for much longer than one year without a break, well beyond the limit set out in the Maritime Labour Convention (MLC).

This threatens the fundamentals of ship safety standards which the IMO has worked to develop over six decades.

Since the beginning of the crisis, the IMO has been working with UN partners as well as industry stakeholders and Member States to seek solutions. The IMO’s Seafarer Crisis Action Team (SCAT), established in March 2020, has dealt with some 300 individual cases, using diplomatic efforts to assist seafarers in particularly urgent situations.

The IMO has worked with a broad cross-section of maritime industry organizations to develop a set of protocols to ensure safe changeovers for all crew. I have urged Governments to implement them. These protocols have been approved by the IMO’s Maritime Safety Committee (MSC) as an MSC Circular. The MSC has also adopted a resolution on “Recommended action to facilitate ship crew change, access to medical care and seafarer travel during the COVID 19 pandemic”.

The IMO is also constructively engaging with the industry. We initiated a crew change roundtable, bringing all relevant stakeholders together, providing an opportunity for an exchange of concrete ideas on how to alleviate the crew change crisis. Follow-up meetings on different work streams will be scheduled within the next few weeks.

In all its efforts the IMO is pursuing a three-pronged approach. First, we are engaging in global diplomatic efforts within the UN system. We are supporting the pursuit of a resolution on the crew change crisis of the United Nations General Assembly, which is currently under preparation. In this regard, we are encouraging all the IMO Member States to carefully consider this UNGA resolution, as it will be an important tool for the IMO to help resolve the seafarers’ crisis.

Second, on the diplomatic front the IMO has held bi-lateral discussions with a number of Member States with the aim of facilitating crew changes in key crew changes and maritime labour supply countries.

Third, we are facilitating outreach to local authorities on the ground to work on concrete solutions. The IMO has initiated a series of regional webinars, bringing together various Government stakeholders to share best practices and successful initiatives, exchange views and find new ways forward.

Additionally, a growing number of States have designated seafarers as key workers and enabled crew changes. I call on all States, who have not yet done so, to recognize seafarers as key workers and to facilitate their travel.

While progress has been made on many fronts, the rate of progress is not keeping up with the number of seafarers with expired contracts seeking to depart their ships and the equal number waiting to join ships to work and support their families.

One very positive outcome of this crisis has been the unprecedented level of cooperation and coordination between the maritime industry, the IMO, and our UN agency partners. There has been also substantial collaboration between the IMO Member States, maritime administrations, and other relevant national authorities, however, further cooperation and collaboration is still needed.

I am convinced that working together we can overcome this crisis and support our seafarers who are crucial to our way of life.

We must continue to work together. We all depend on seafarers. Seafarers deliver for us – and we need to deliver for them.
**Foreign Owners Representatives & Ship Managers Association** &  
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New Delhi Tel: +911143017707/08/09 Email: delhi@msccs.com Cochin - Tel: +91 484 4039010/9011 Email: cochin@msccs.com
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